

FEEDBACK ANALYSIS REPORT

2018-19



Cosmopolitan's
**Valia Chhaganlal Laljibhai College of Commerce
&
Valia Lilavantiben Chhaganlal College of Arts**

INTERNAL QUALITY ASSURANCE CELL (IQAC)

STAKEHOLDER FEEDBACK ANALYSIS

&

ACTION TAKEN REPORT (2018-19)

The purpose of this feedback process is to provide a structure for obtaining, summarizing and documenting information on the stakeholder perceptions of the quality and effectiveness of the Institute's curriculum and for use in program evaluation.

The feedback is collected from stakeholders mentioned below:

- Alumni
- Parents
- Students
- Employers
- Teachers

Stakeholders' feedback are collected and analyzed at department level.

Overall analysis of the stakeholder feedback report is presented in Internal Quality Assurance Cell (IQAC) meeting.

The action taken report based on the discussion and suggestions given in the feedback is prepared by the Head of the Institution and corrective actions initiated.

Shobha Meen

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ALUMNI FEEDBACK ANALYSIS

Questions	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
1. Kindly express your opinion about the curriculum in terms of its Practical Relevance and the skills you developed or learned from the curriculum					
a) Program has increased my ability to link theory to practice.	46%	46%	6%	2%	0%
b) Program has improved my IT knowledge.	52%	40%	5%	3%	0%
c) Program has made me confident to orally communicate.	41%	55%	4%	0%	0%
d) Program has developed my report writing skills.	34%	53%	9%	4%	0%
e) Program has developed me develop my presentation skills.	42%	49%	5%	4%	0%
f) Program has inculcated my ability to work in teams.	44%	46%	5%	5%	0%
g) Program has increased my ability to work in arduous / challenging situation.	41%	52%	3%	4%	0%
h) Program has made me capable of independent thinking.	45%	46%	3%	6%	0%
i) Program has improved my appreciation of ethical values.	44%	44%	10%	2%	0%
j) Program has helped me in inculcating time management skills.	50%	45%	5%	0%	0%
k) Program has helped to discipline me.	47%	45%	5%	3%	0%

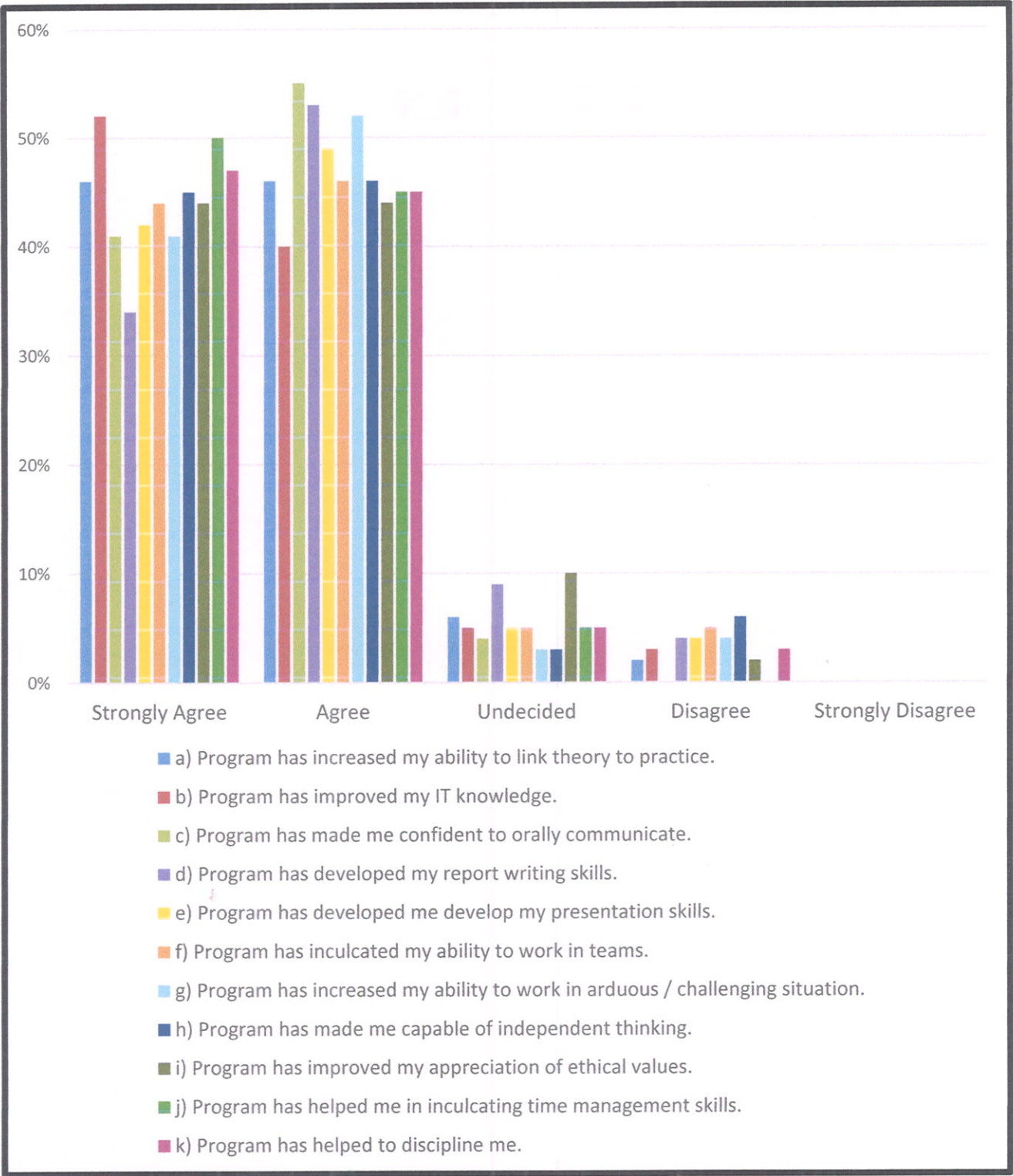
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Kindly express your opinion about the curriculum in terms of its Practical Relevance and the skills you developed or learned from the curriculum



Shobha Menon

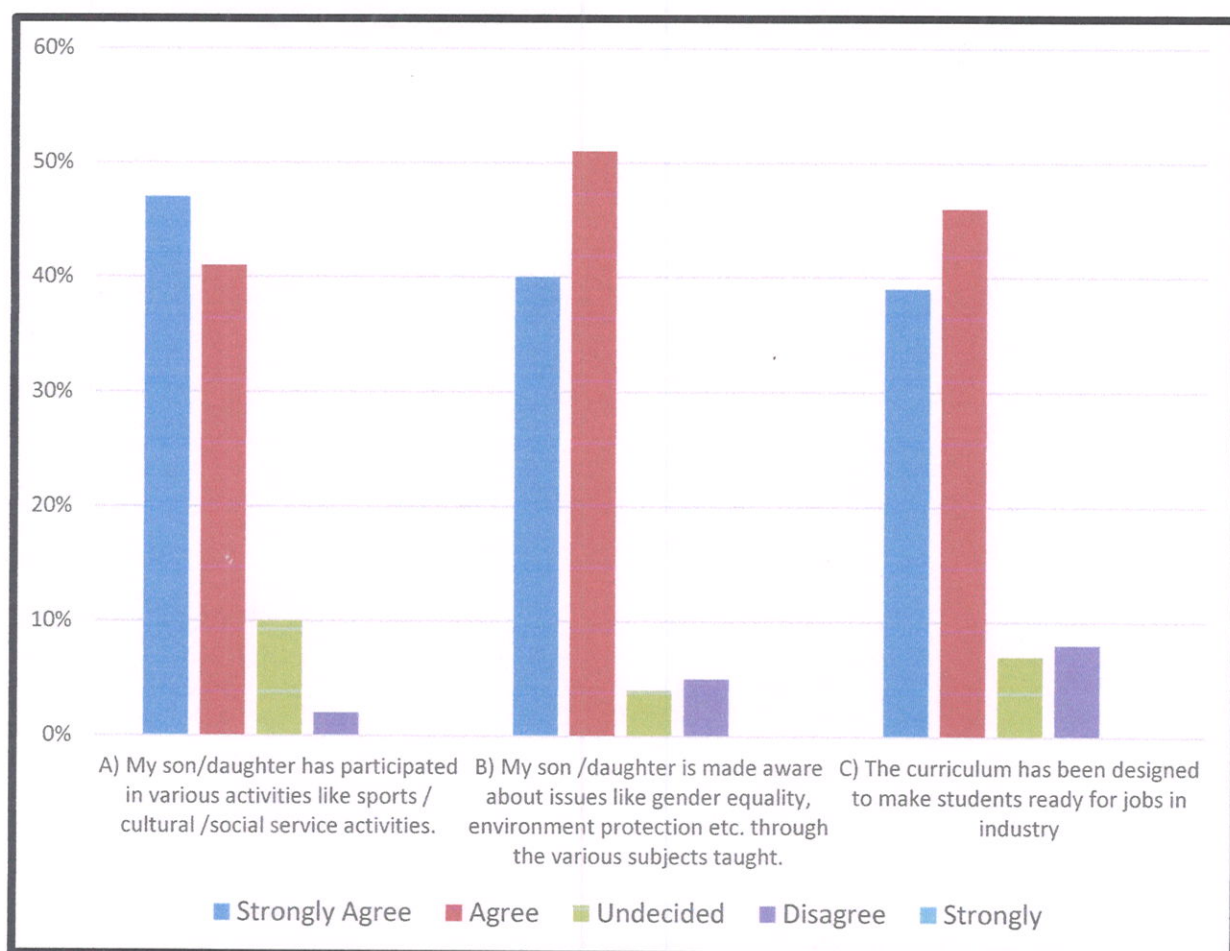
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Parents Feedback

Questions	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
A) My son/daughter has participated in various activities like sports / cultural /social service activities.	47%	41%	10%	2%	0%
B) My son /daughter is made aware about issues like gender equality, environment protection etc. through the various subjects taught.	40%	51%	4%	5%	0%
C) The curriculum has been designed to make students ready for jobs in industry	39%	46%	7%	8%	0%



Suggestions:

- No specific suggestions.

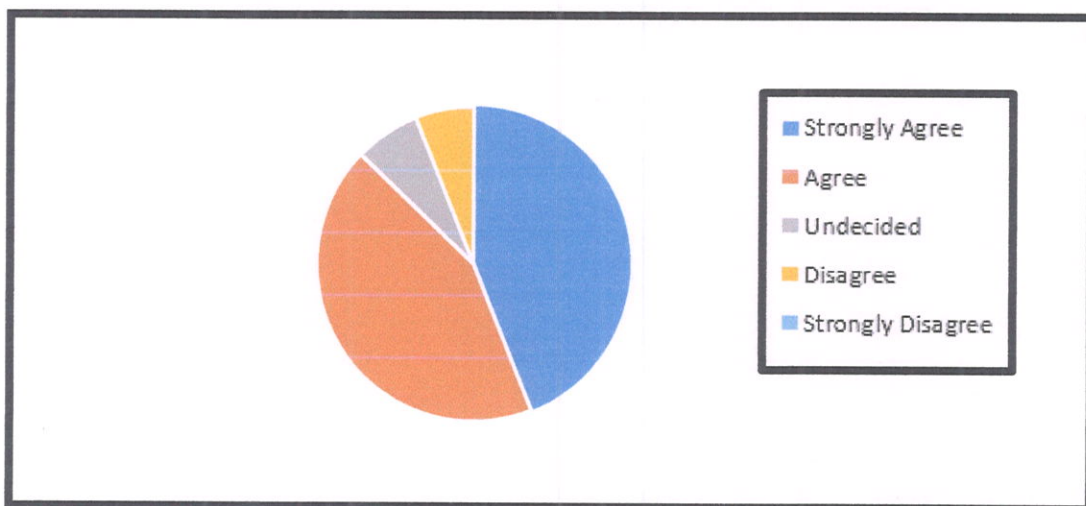
Shobha Menon
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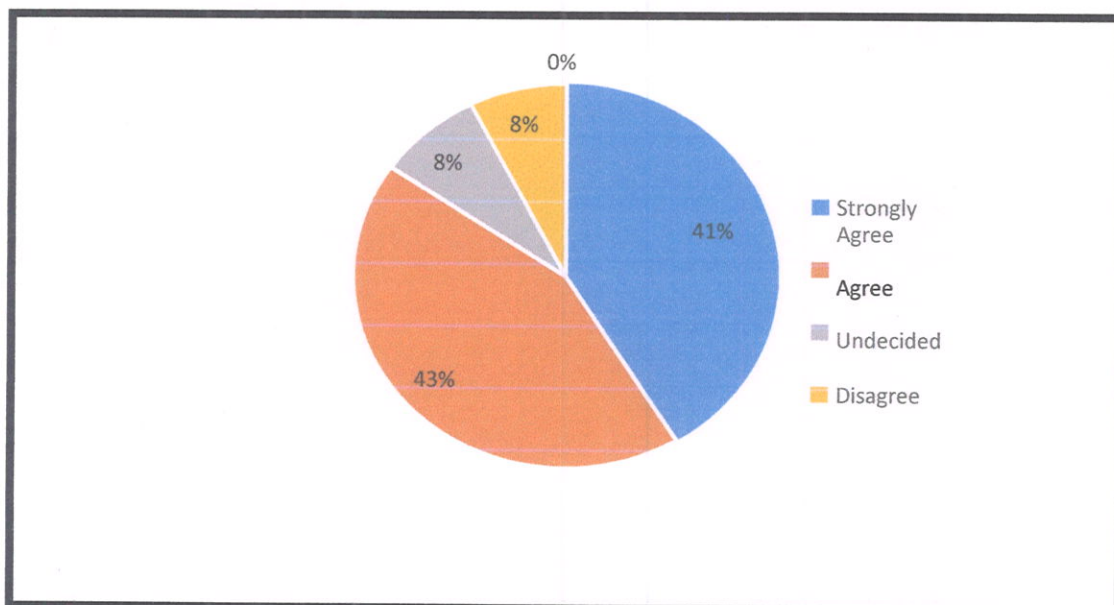
Student Feedback

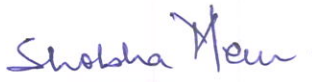
Questions	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
1. Kindly rate the curriculum on the basis of the content.					
A) The syllabus of the course is helpful in building capabilities expected out of the course.	44%	43%	7%	6%	0%
B) The topics in the syllabus are relevant to the course.	41%	43%	8%	8%	0%
C) The allocation of the credits is relevant to the courses.	52%	42%	3%	3%	0%
D) The size of the syllabus is appropriate in terms of the load on the student.	54%	39%	4%	3%	0%
E) The course provides the scope in terms of the load on the students.	48%	46%	3%	3%	0%
F) The objectives stated for each of the course is relevant.	55%	36%	5%	4%	0%

A) The syllabus of the course is helpful in building capabilities expected out of the course



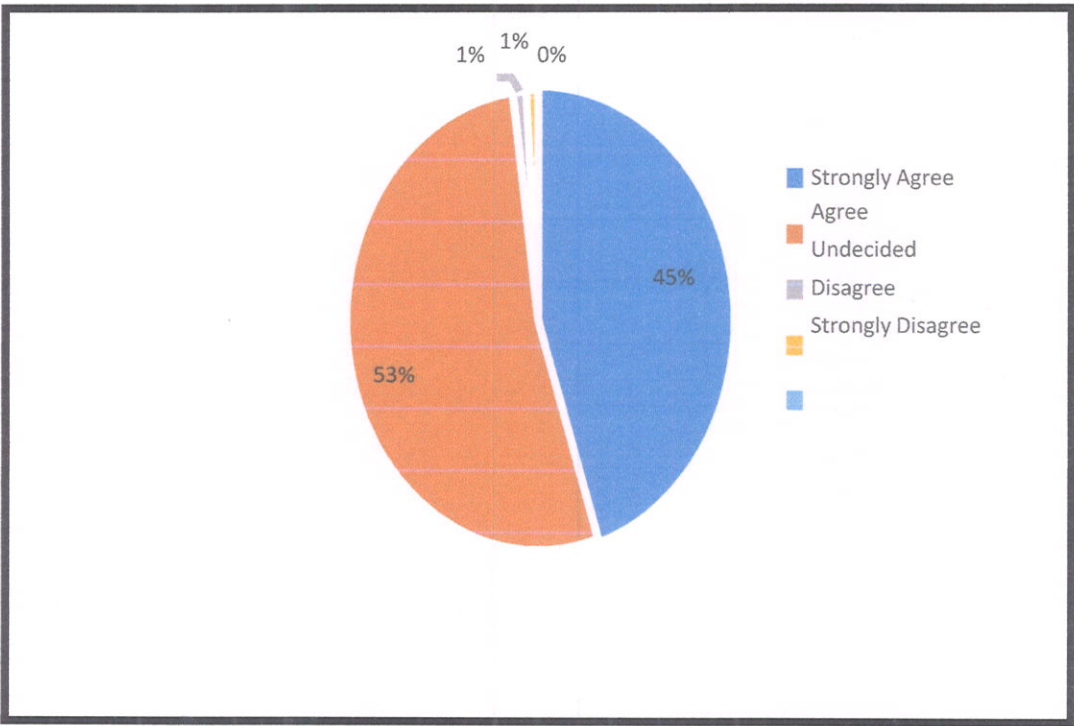
B) The topics in the syllabus are relevant to the course. Response to Q.2



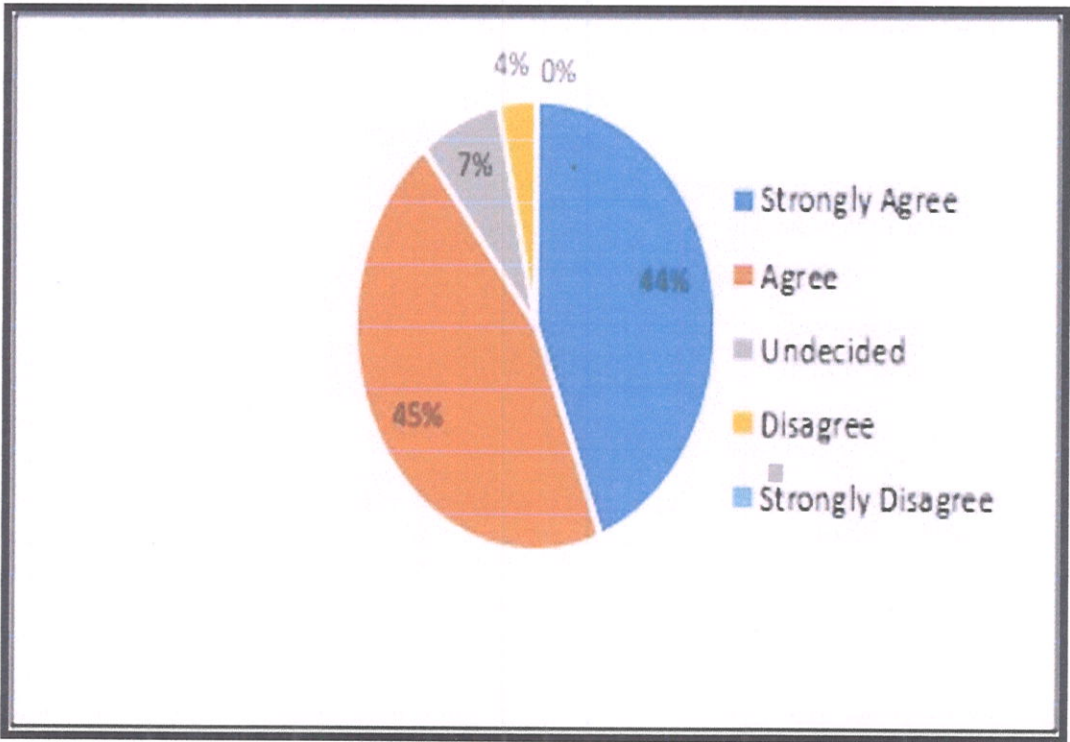

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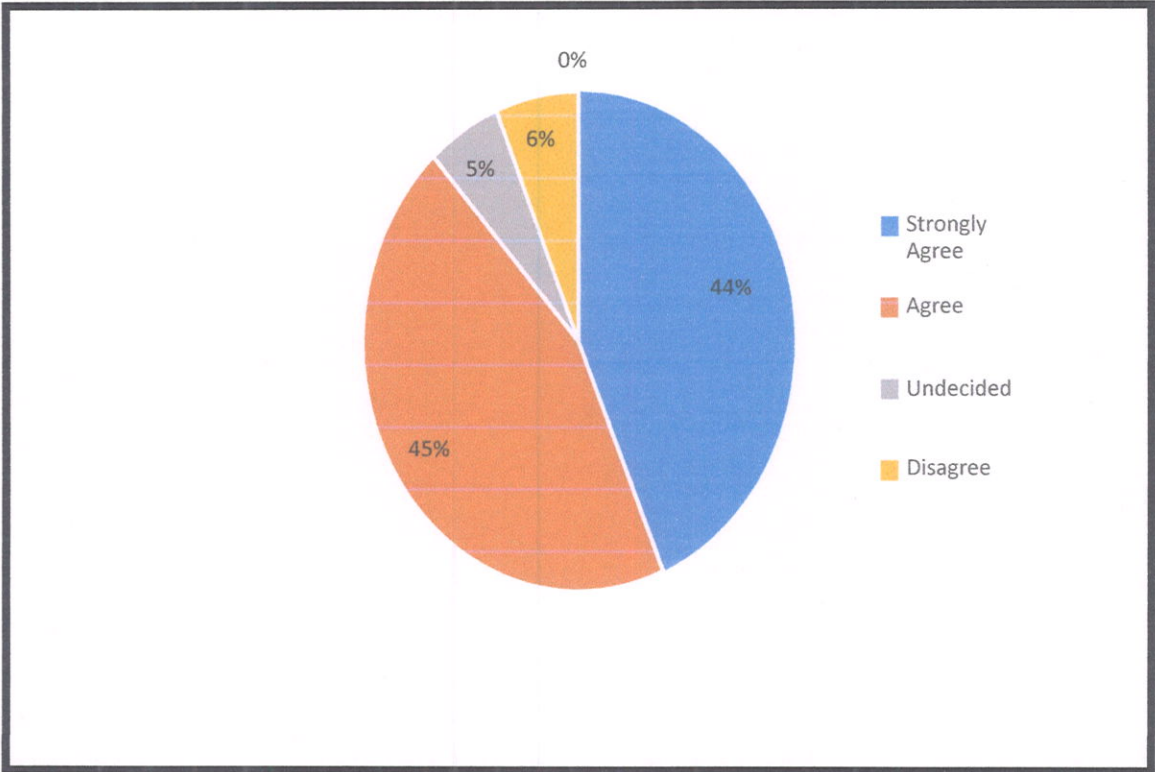
C. The allocation of the credits is relevant to the courses.



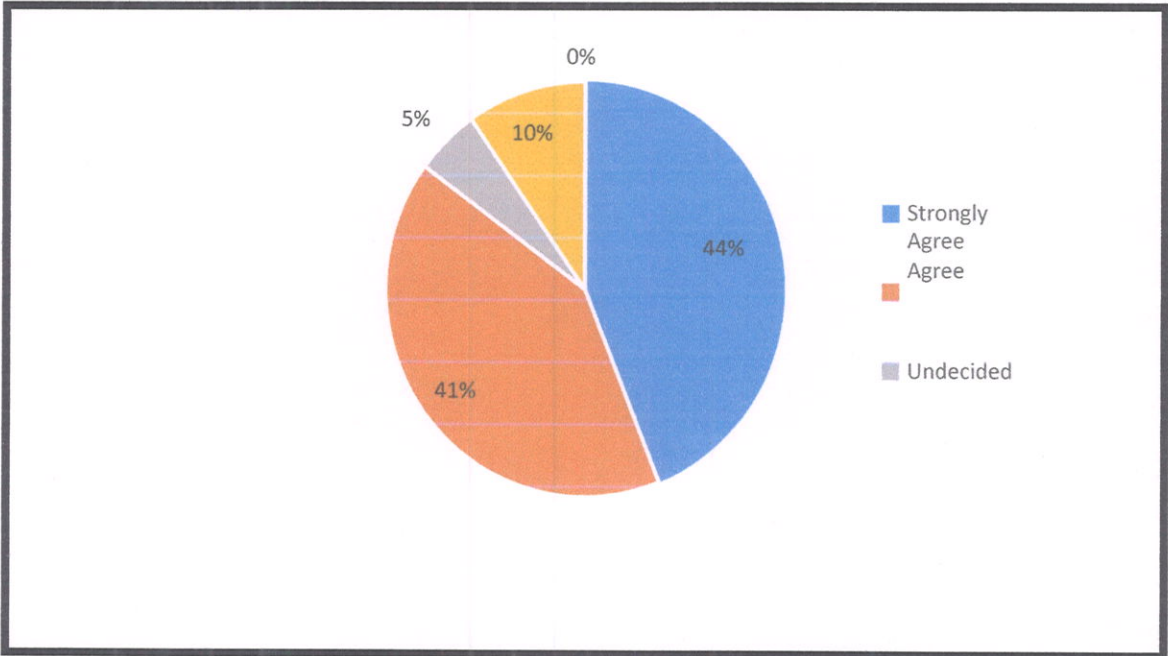
D, The size of syllabus is appropriate in terms of the load on the student.



E. The course provides the scope in terms extra learning or self-learning considering the Design of the courses.



F. The objective stated for each of the course is relevant.



Suggestions:

- Needed extra sessions in specific courses.

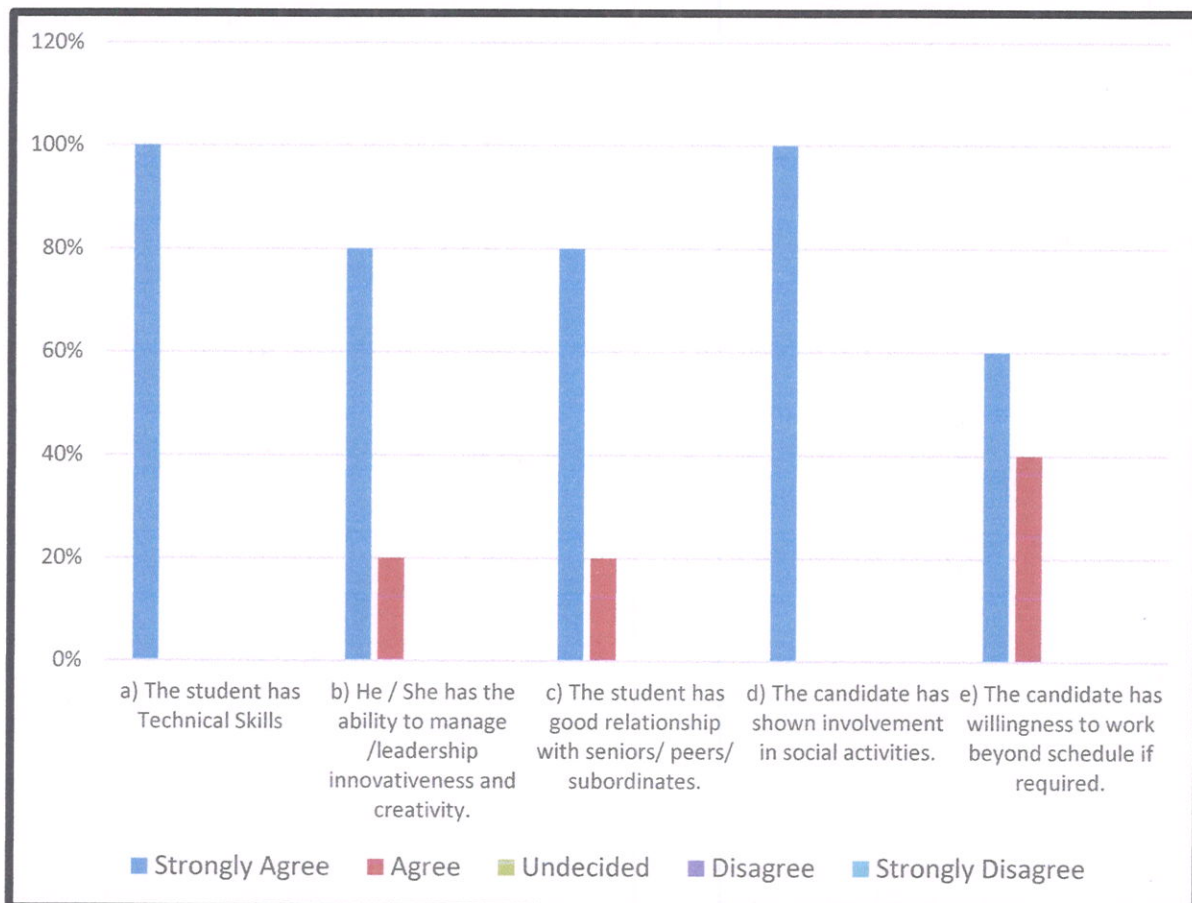
Sushma Hem
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Employer Feedback

Questions	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
1. Kindly rate student on following skills / knowledge that he / she possess					
a) The student has Technical Skills	100%	0%	0%	0%	0%
b) He / She has the ability to manage / leadership innovativeness and creativity.	80%	20%	0%	0%	0%
c) The student has good relationship with seniors/ peers/ subordinates.	80%	20%	0%	0%	0%
d) The candidate has shown involvement in social activities.	100%	0%	0%	0%	0%
e) The candidate has willingness to work beyond schedule if required.	60%	40%	0%	0%	0%

Kindly rate student on following skills/ knowledge that he/she possess



Shobha Kulkarni

PRINCIPAL

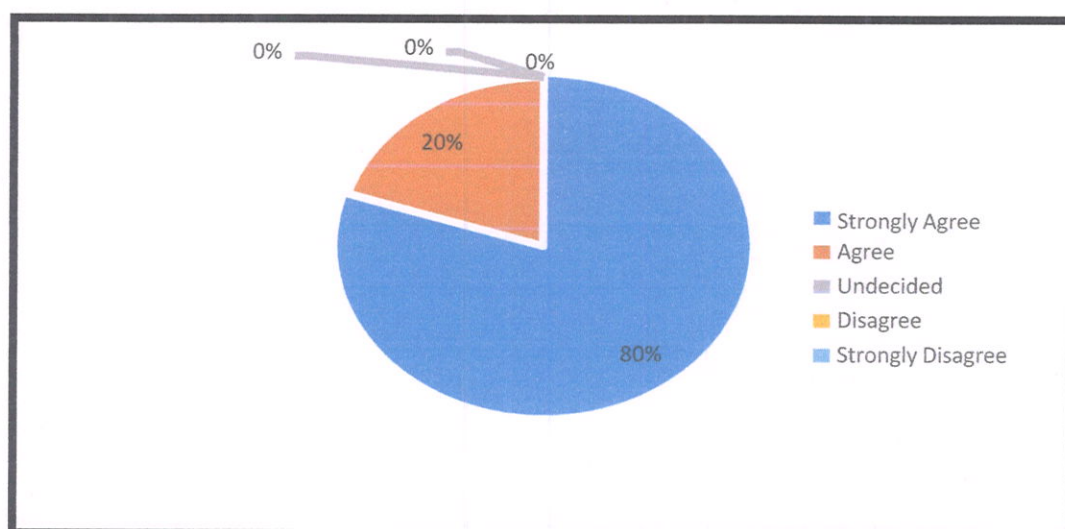
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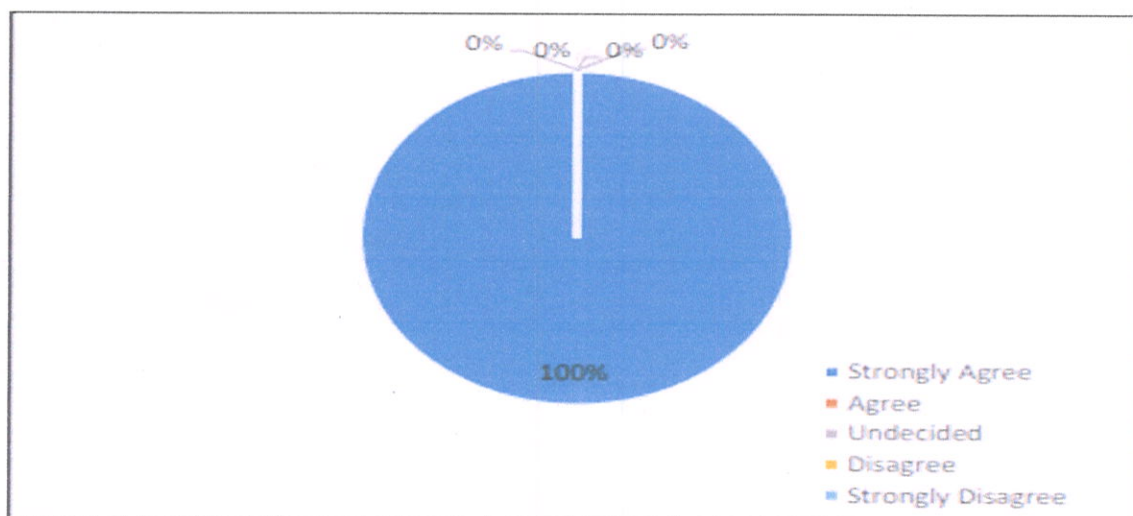
Kindly express your opinion about the curriculum on following bases

Questions	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
2. Kindly express your opinion about the curriculum on following bases					
a) He/ She has the ability to contribute to the goal of the organization.	80%	22%	0%	0%	0%
b) Overall impression about their performance is good.	100%	0%	0%	0%	0%

a. He/ She has the ability to contribute to the goal of the organization.



b. Overall impression about the student's performance is good.



Suggestions:

- No specific suggestions.

Seobla Meun

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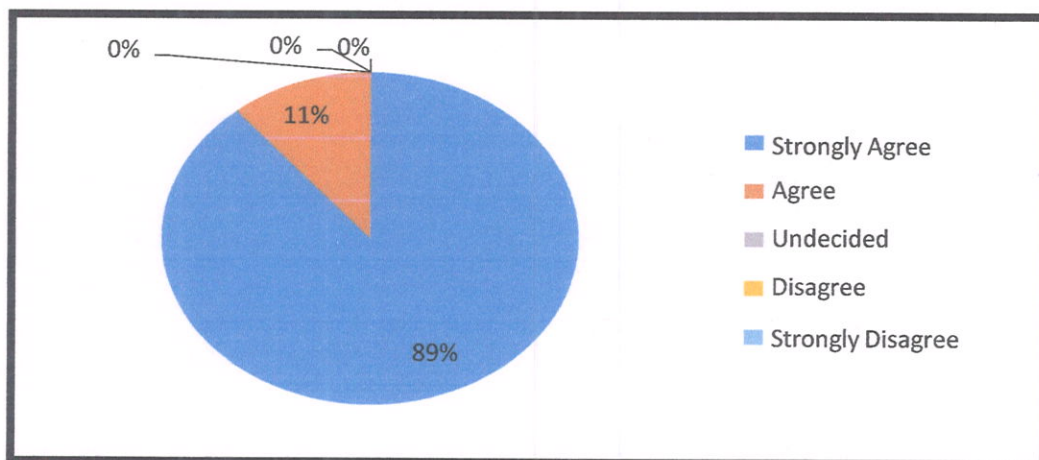
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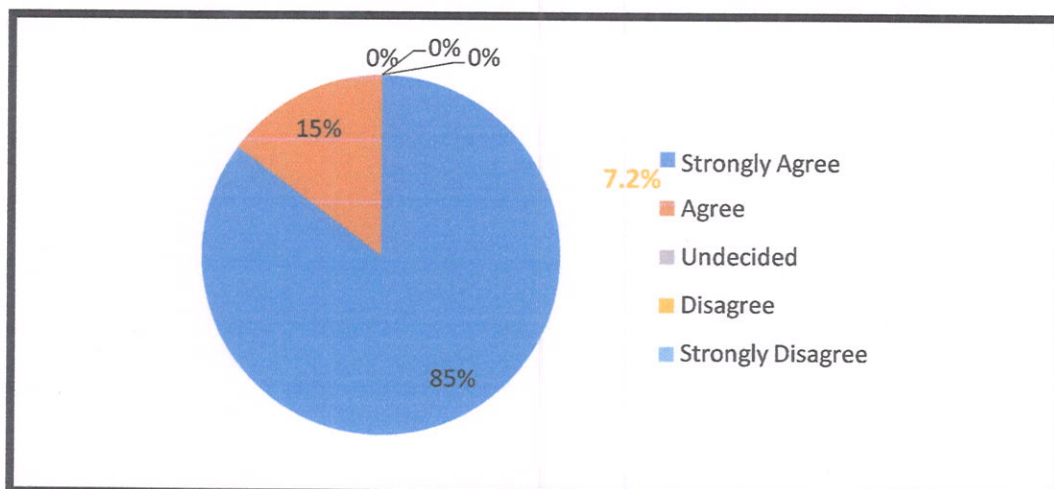
Teachers Feedback

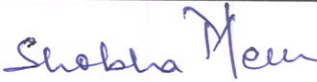
Questions	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
1. Kindly rate the curriculum on the basis of teaching ,learning and evaluation.					
A) The syllabus of the course is suitable to the course.	89%	11%	0%	0%	0%
B) Course syllabi are need based.	85%	15%	0%	0%	0%
C) Aims and objectives of the syllabi are well defined and clear to teachers and Students.	85%	15%	0%	0%	0%
D) Course content is followed by corresponding reference books / material.	74%	26%	0%	0%	0%
E) The course / syllabus of this subject increased knowledge and perspective in the subject area.	70%	30%	0%	0%	0%
F) The books prescribed / listed as reference materials are relevant, updated and appropriate.	74%	26%	0%	0%	0%

A. The syllabus of the course is suitable to the course.



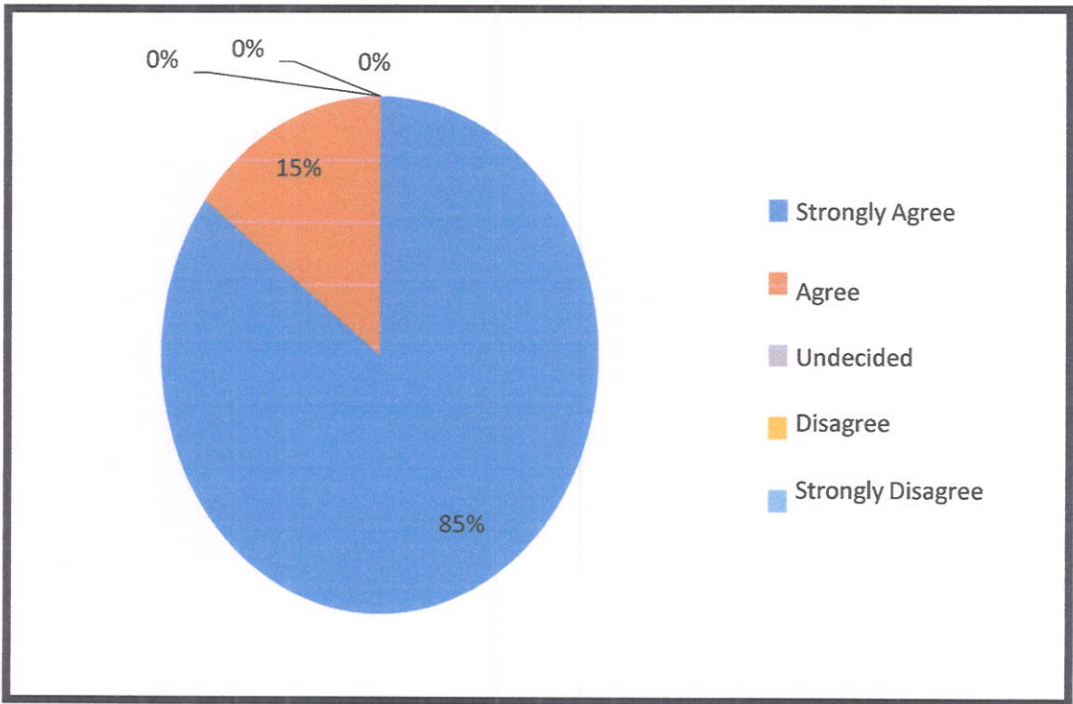
B . Course syllabi are need based.



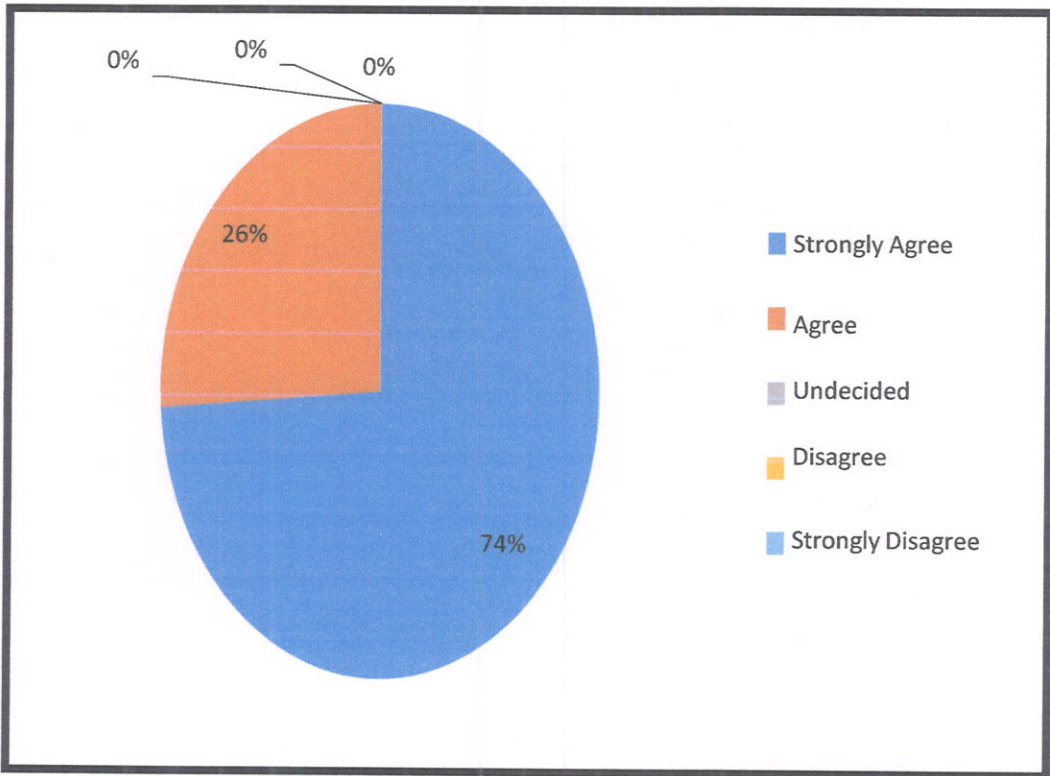

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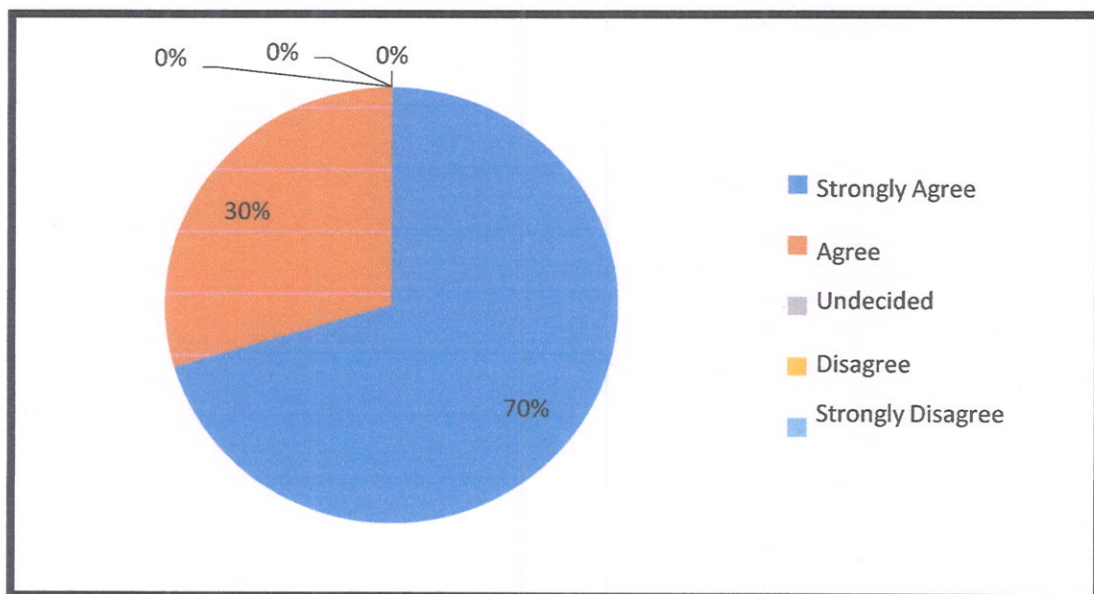
C.Aims and objectives of the syllabi are well defined and clear to teachers and Students.



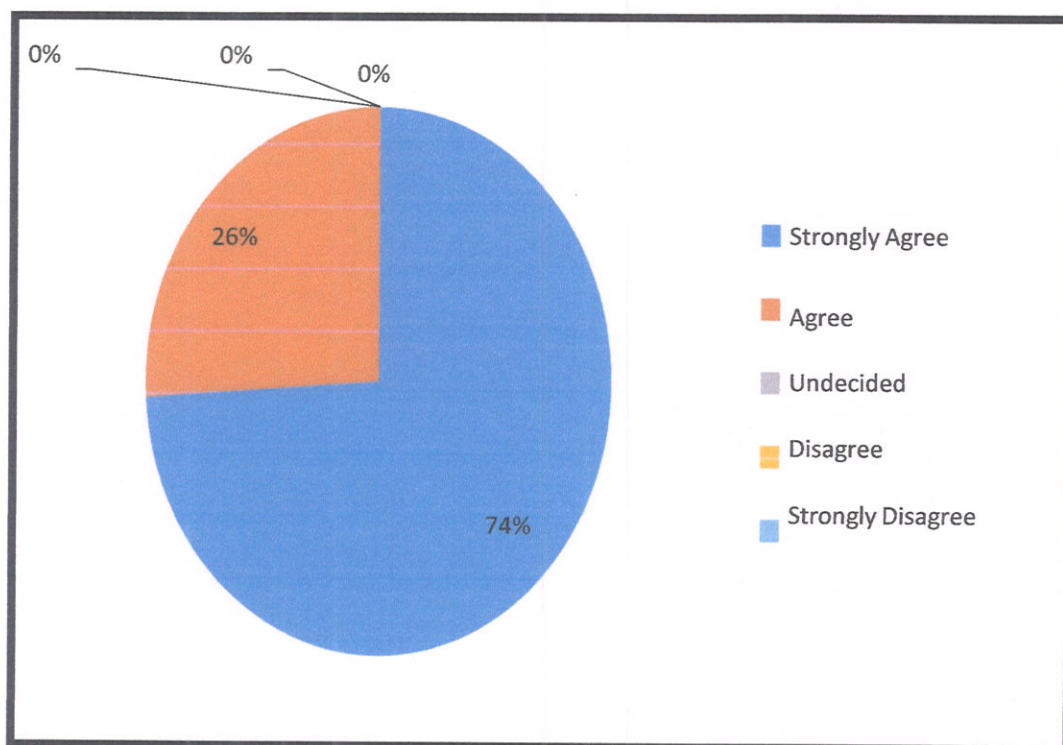
D. Course content is followed by corresponding reference books / material.



E. The course / syllabus of this subject increased knowledge and perspective in the subject area.



F. The books prescribed / listed as reference materials are relevant, updated and appropriate.



Suggestions:

- No specific suggestions.

Shobha Manu
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ACTION TAKEN REPORT

2018-19

Minutes of the Special Governing Council Meeting, held on 13th May, 2019 at 7:30 p.m.

Shri. Himat Valia, President of the Society chaired the meeting. In all 10 members of the Governing Council were present.

The feedback of stakeholders was reviewed:

Members discussed the report submitted by Principal Dr. Shobha Menon containing the analysis of feedback from all stakeholders.

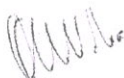
No suggestions came from the alumni, parents, teachers and the employers as per the report.

The feedback received from the students stated that they would require extra sessions/lectures in specific courses.


This was further discussed and it was decided to introduce remedial courses to help the slow learners.

As there was no other matter, the meeting ended with a vote of thanks to the chair.

For Cosmopolitan Education Society



President


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Action Taken Report on Stakeholder's Feedback Report 2018-19

1.Alumni Feedback

Suggestion	Action Taken
No specific suggestions	-

2.Parent's Feedback

Suggestion	Action Taken
No specific suggestions	-

3.Student's Feedback

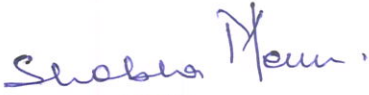
Suggestion	Action Taken
Extra sessions/lectures required in specific courses	Remedial lectures are introduced to help for understanding the subject in a better manner.

4.Employer's Feedback

Suggestion	Action Taken
No specific suggestions	-

5. Teacher's Feedback

Suggestion	Action Taken
No specific suggestions	-


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