VALIA C. L. COLLEGE OF COMMERCE & VALIA L. C. COLLEGE OF ARTS

FEEDBACK ANALYSIS REPORT

22-23

Cosmopolitan's
Valia Chhaganlal Laljibhai College of Commerce
&
Valia Lilavantiben Chhaganlal College of Arts

INTERNAL QUALITY ASSURANCE CELL (IQAC)
STAKEHOLDER FEEDBACK ANALYSIS

&
ACTION TAKEN REPORT
2022-23

The purpose of this feedback process is to provide a structure for obtaining, summarizing and documenting information on the stakeholder perceptions of the quality and effectiveness of the Institute's curriculum and for use in program evaluation.

The feedback is collected from stakeholders mentioned below:

- Alumni
- Students
- Employers
- Teachers

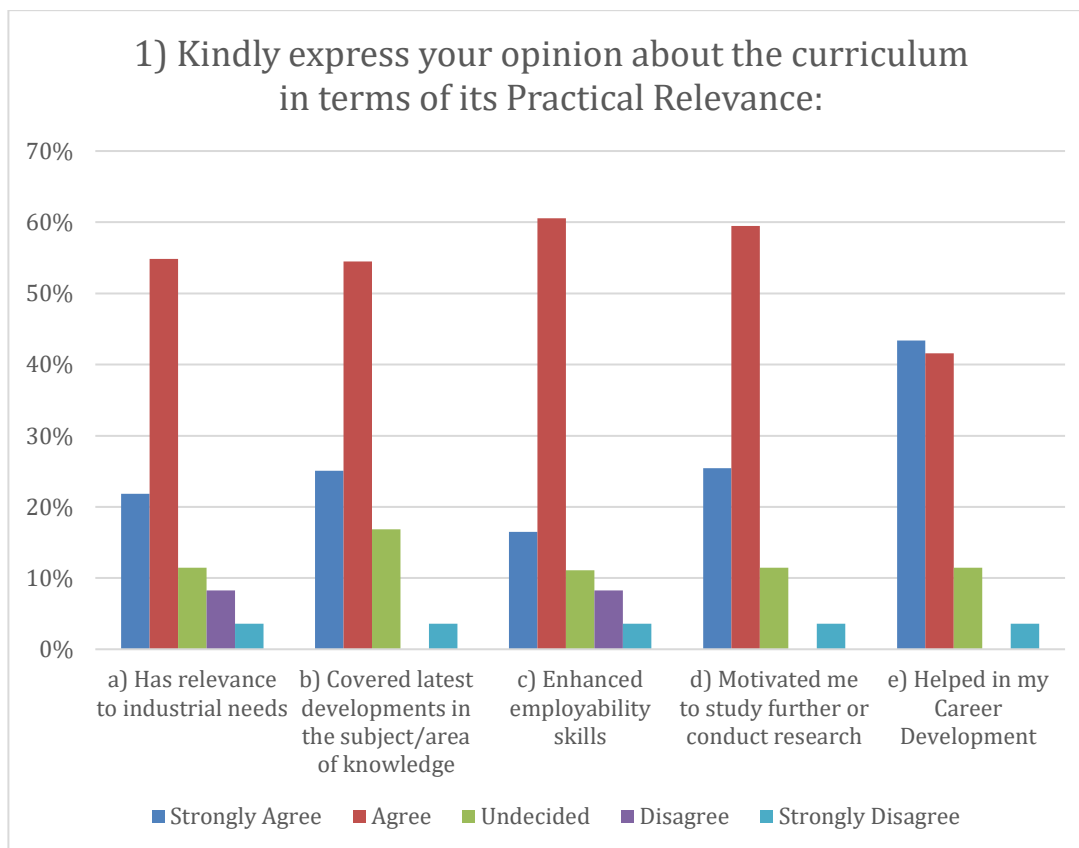Stakeholders' feedback are collected and analyzed at department level.

Overall analysis of the stakeholder feedback report is presented in Internal Quality Assurance Cell (IQAC) meeting.

The Action Taken Report based on the discussion and suggestions given in the feedback is prepared by the Head of the Institution and corrective actions initiated.
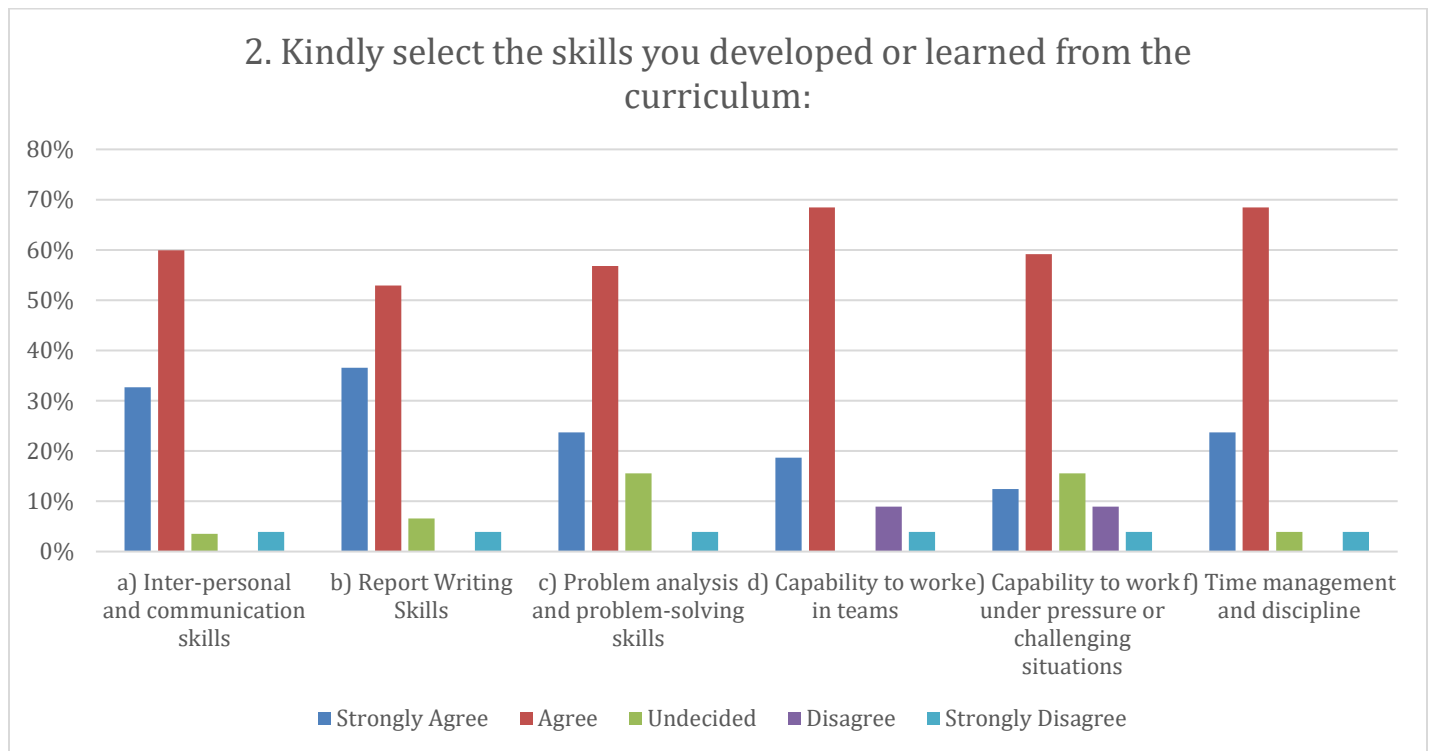
ALUMNI FEEDBACK ANALYSIS

1) **Kindly express your opinion about the curriculum in terms of its Practical Relevance:**

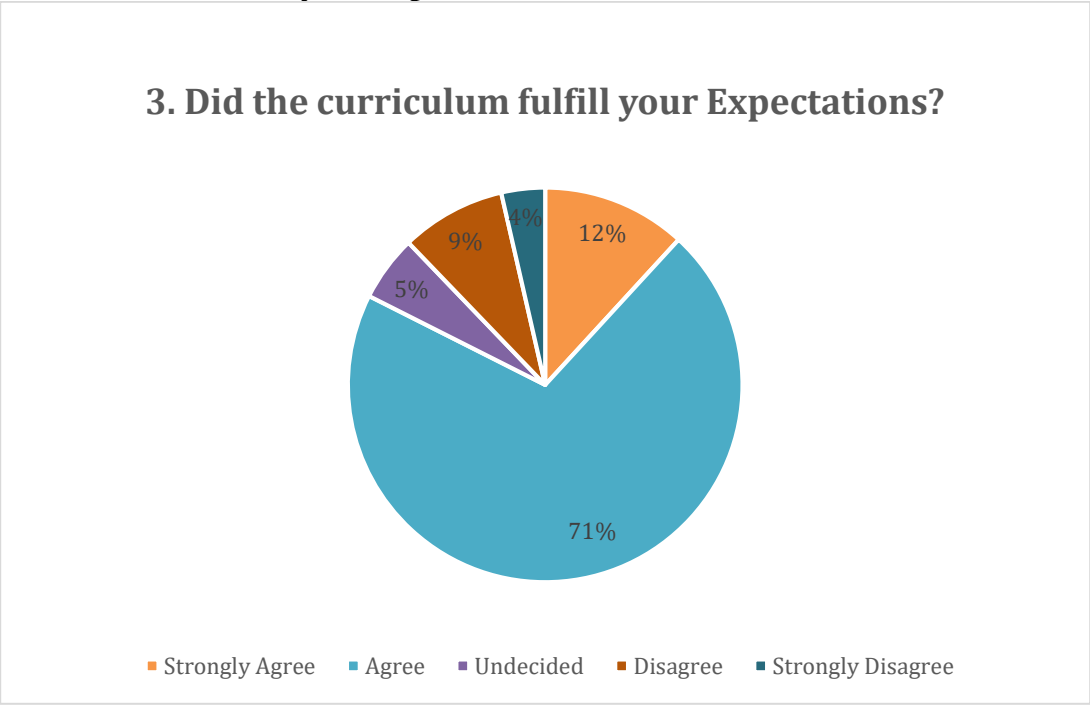|	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
a) Has relevance to industrial needs	22%	55%	11%	8%	4%
b) Covered latest developments in the subject/area of knowledge	25%	54%	17%	0%	4%
c) Enhanced employability skills	16%	61%	11%	8%	4%
d) Motivated me to study further or conduct research	25%	59%	11%	0%	4%
e) Helped in my Career Development	43%	42%	11%	0%	4%

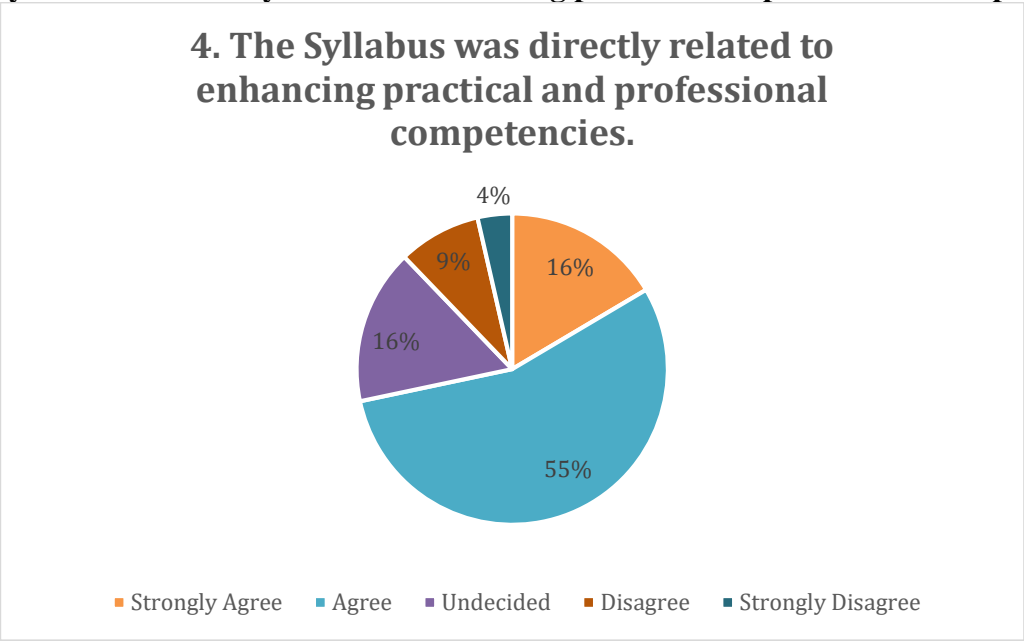**2. Kindly select the skills you developed or learned from the curriculum:**

Questions	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
a) Inter-personal and communication skills	33%	60%	4%	0%	4%
b) Report Writing Skills	37%	53%	7%	0%	4%
c) Problem analysis and problem-solving skills	24%	57%	16%	0%	4%
d) Capability to work in teams	19%	68%	0%	9%	4%
e) Capability to work under pressure or challenging situations	12%	59%	16%	9%	4%
f) Time management and discipline	24%	68%	4%	0%	4%

3. Did the curriculum fulfill your Expectations?

12%
4%
9%
5%
71%

■ Strongly Agree   ■ Agree   ■ Undecided   ■ Disagree   ■ Strongly Disagree

4. The Syllabus was directly related to enhancing practical and professional competencies.

4%
9%
16%
16%
55%

■ Strongly Agree   ■ Agree   ■ Undecided   ■ Disagree   ■ Strongly Disagree
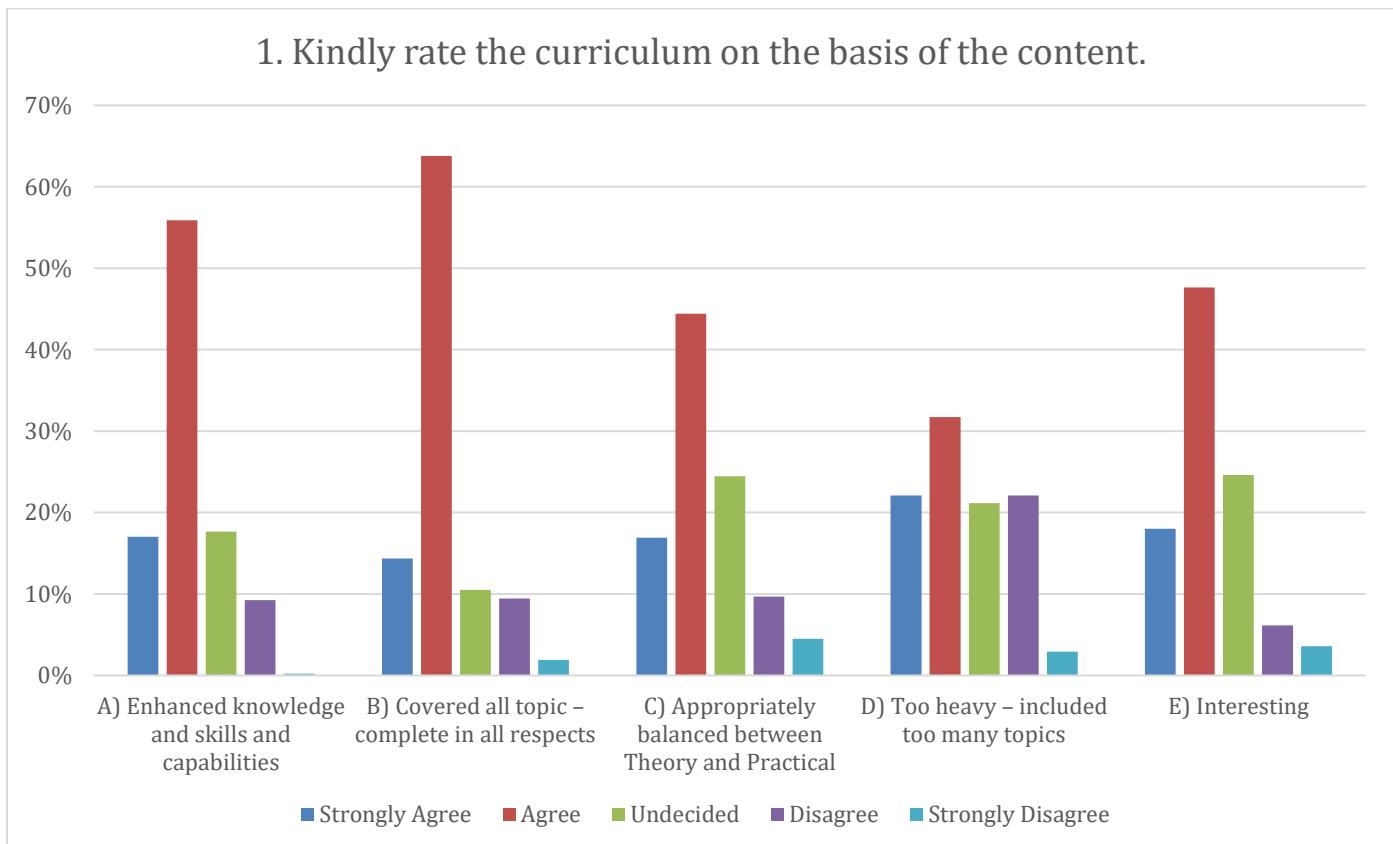
Suggestions:
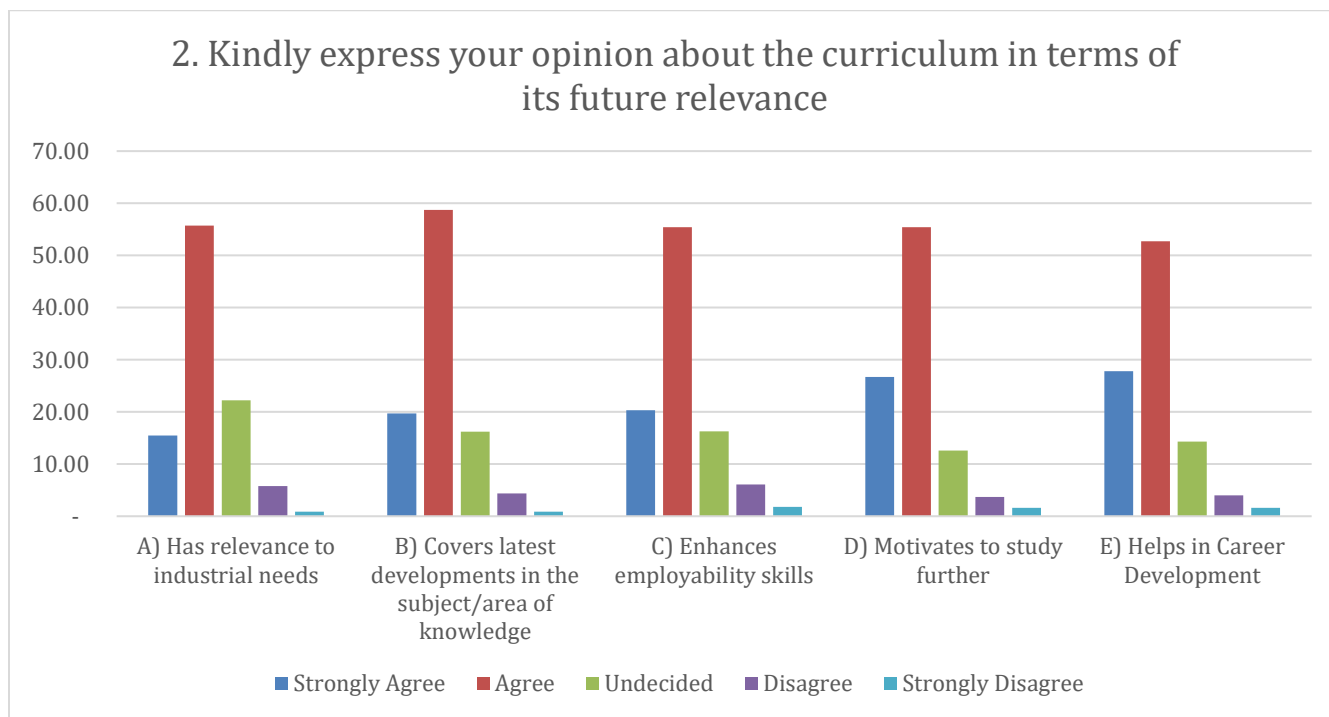- To improve career guidance & placement facilities.

STUDENTS' FEEDBACK ANALYSIS

1. Kindly rate the curriculum on the basis of the content.

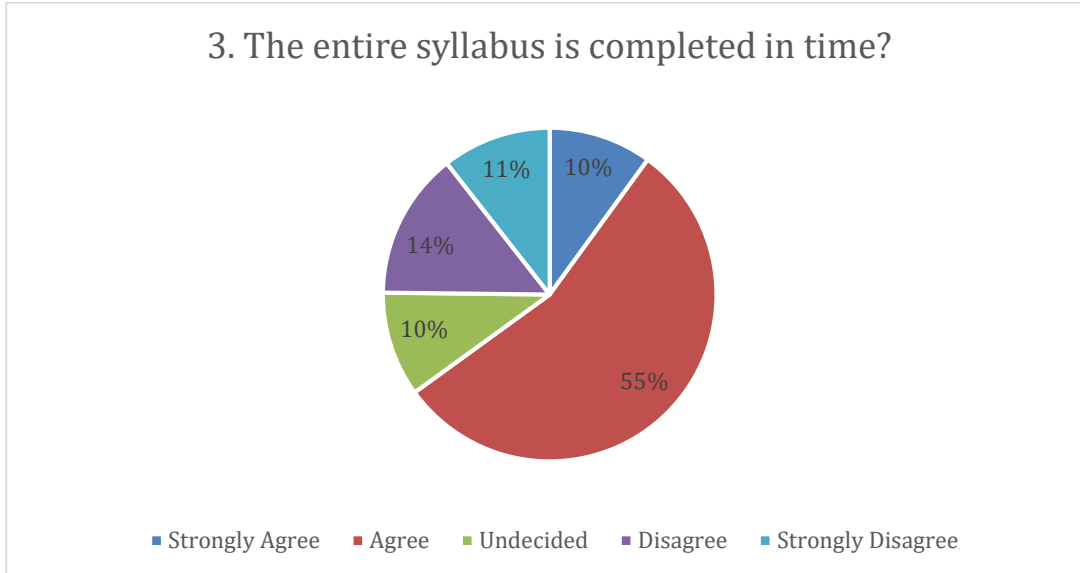| Questions	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
A) Enhanced knowledge and skills and capabilities	17%	56%	18%	9%	0%
B) Covered all topic – complete in all respects	14%	64%	11%	9%	2%
C) Appropriately balanced between Theory and Practical	17%	44%	24%	10%	4%
D) Too heavy – included too many topics	22%	32%	21%	22%	3%
E) Interesting	18%	48%	25%	6%	4%

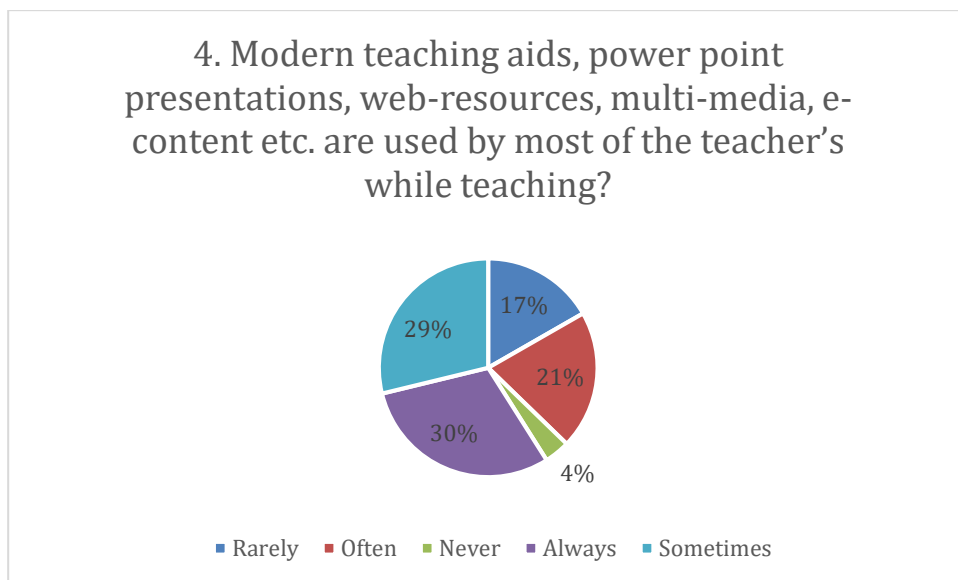**2. Kindly express your opinion about the curriculum in terms of its future relevance**

Questions	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
A) Has relevance to industrial needs	15.50	55.70	22.20	5.80	0.90
B) Covers latest developments in the subject/area of knowledge	19.70	58.70	16.20	4.40	0.90
C) Enhances employability skills	20.30	55.40	16.30	6.10	1.80
D) Motivates to study further	26.70	55.40	12.60	3.70	1.60
E) Helps in Career Development	27.80	52.70	14.30	4.00	1.60

2. Kindly express your opinion about the curriculum in terms of its future relevance

3. The entire syllabus is completed in time?

3. The entire syllabus is completed in time?

11% 10%

14%

10%

55%

▪ Strongly Agree ▪ Agree ▪ Undecided ▪ Disagree ▪ Strongly Disagree

4. Modern teaching aids, power point presentations, web-resources, multi-media, e-content etc. are used by most of the teacher's while teaching?

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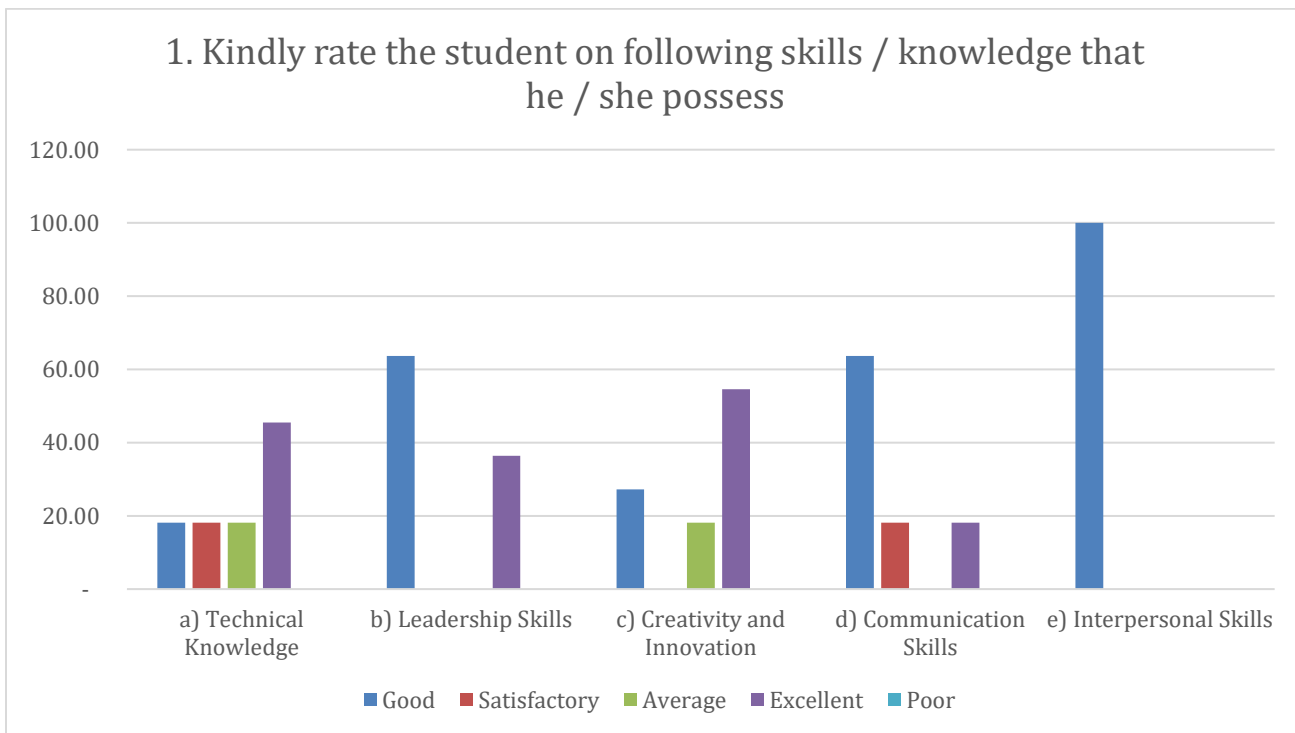
17%

29%

21%

30%

4%

▪ Rarely ▪ Often ▪ Never ▪ Always ▪ Sometimes

Suggestions:
- To improve computer laboratory facilities.

EMPLOYERS' FEEDBACK ANALYSIS

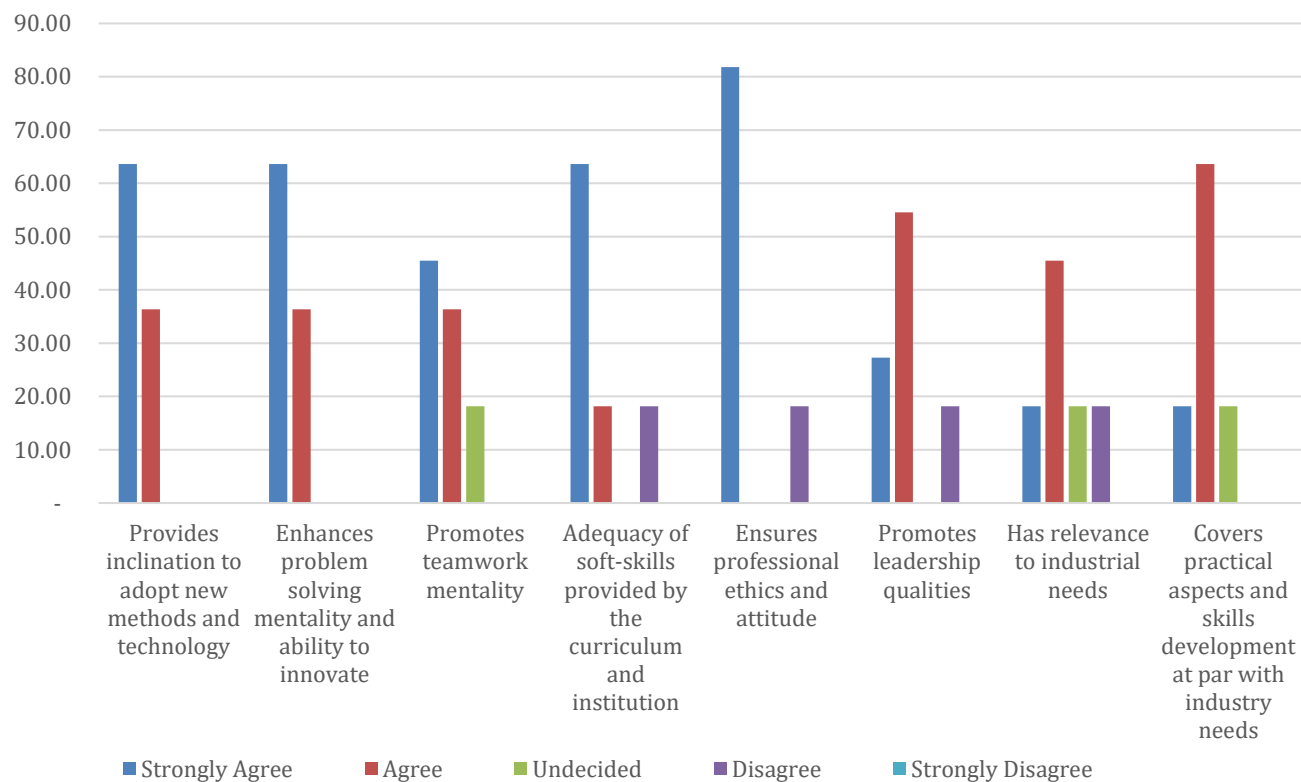1. **Kindly rate student on following skills / knowledge that he / she possess**

Questions	Good	Satisfactory	Average	Excellent	Poor
a) Technical Knowledge	18.18	18.18	18.18	45.45	-
b) Leadership Skills	63.64	-	-	36.36	-
c) Creativity and Innovation	27.27	-	18.18	54.55	-
d) Communication Skills	63.64	18.18	-	18.18	-
e) Interpersonal Skills	100.00	-	-	-	-

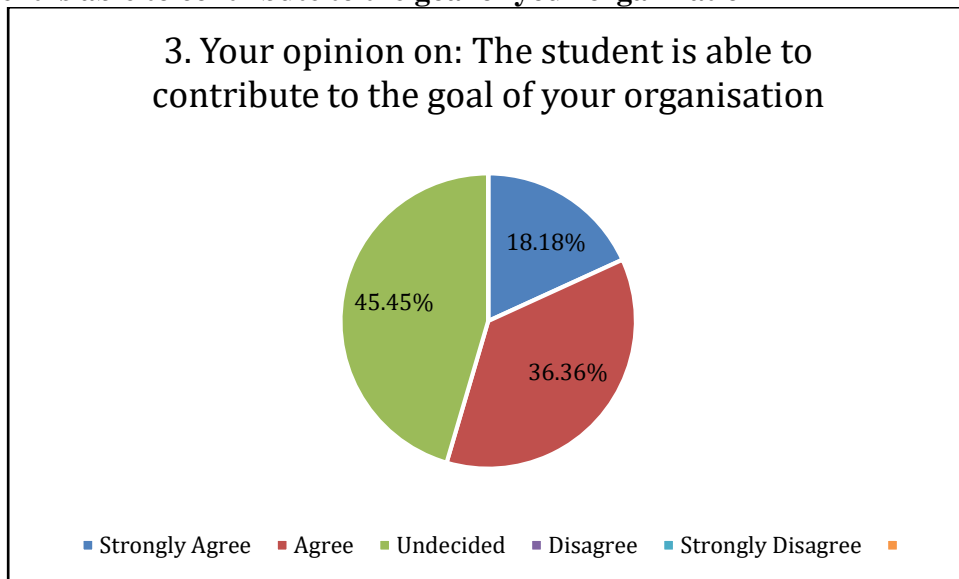1. Kindly rate the student on following skills / knowledge that he / she possess

2. **Kindly express your opinion about the curriculum on following bases**

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
Provides inclination to adopt new methods and technology	63.64 %	36.36 %	-	-	-
Enhances problem solving mentality and ability to innovate	63.64 %	36.36 %	-	-	-
Promotes teamwork mentality	45.45 %	36.36 %	18.18 %	-	-
Adequacy of soft-skills provided by the curriculum and institution	63.64 %	18.18 %	-	18.18 %	-
Ensures professional ethics and attitude	81.82 %	-	-	18.18 %	-
Promotes leadership qualities	27.27 %	54.55 %	-	18.18 %	-
Has relevance to industrial needs	18.18 %	45.45 %	18.18 %	18.18 %	-
Covers practical aspects and skills development at par with industry needs	18.18 %	63.64 %	18.18 %	-	-

2. Kindly express your opinion about the curriculum on following bases

3. The student is able to contribute to the goal of your organization
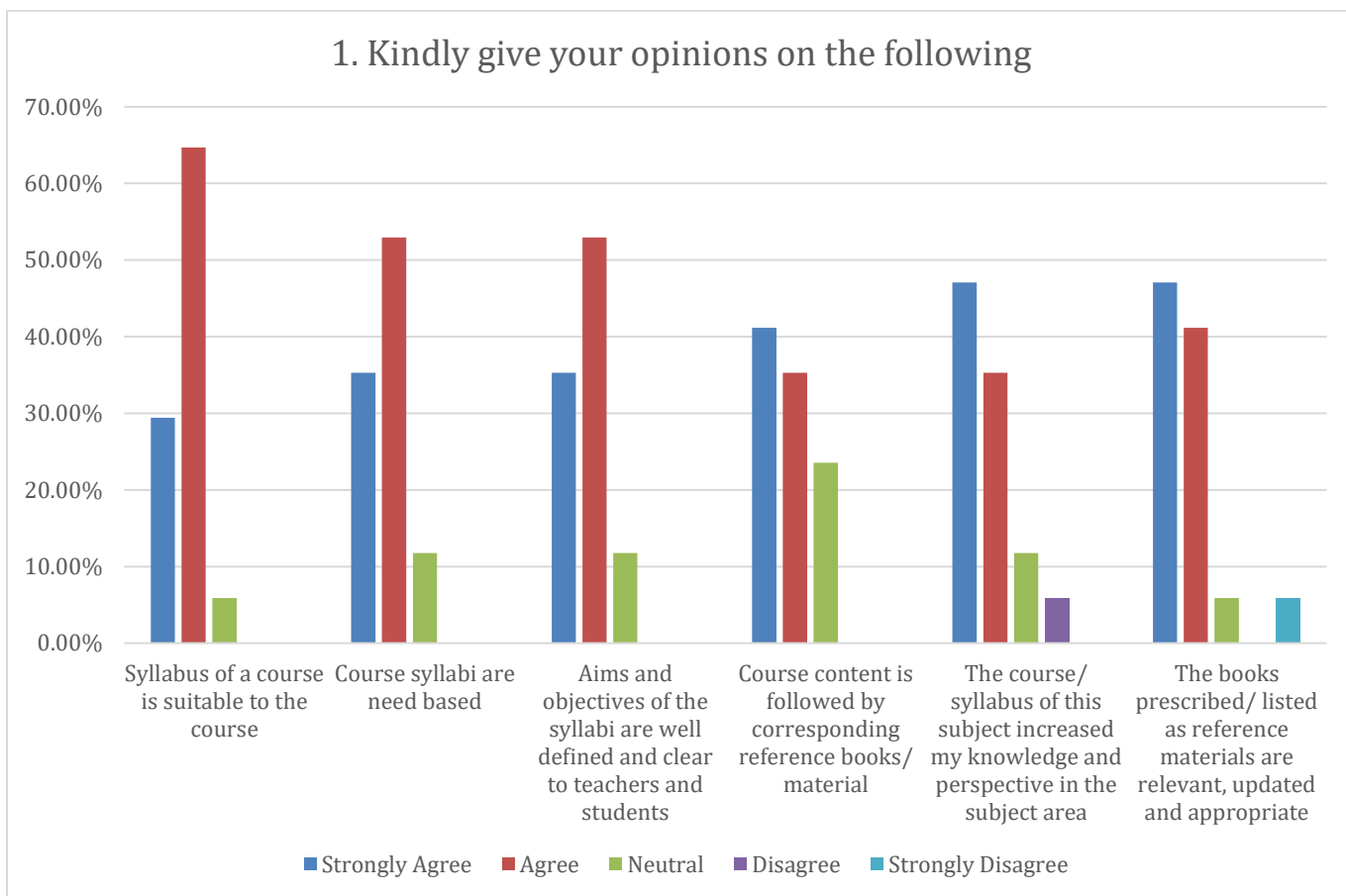
3. Your opinion on: The student is able to contribute to the goal of your organisation

18.18%

45.45%

36.36%

■ Strongly Agree   ■ Agree   ■ Undecided   ■ Disagree   ■ Strongly Disagree   ■

Suggestions:
● No specific suggestions.

TEACHERS' FEEDBACK ANALYSIS

1. Kindly rate the curriculum on the basis of teaching, learning and evaluation (%)	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
Syllabus of a course is suitable to the course	29.41%	64.71%	5.88%	0.00%	0.00%
Course syllabi are need based	35.29%	52.94%	11.76%	0.00%	0.00%
Aims and objectives of the syllabi are well defined and clear to teachers and students	35.29%	52.94%	11.76%	0.00%	0.00%
Course content is followed by corresponding reference books/ material	41.18%	35.29%	23.53%	0.00%	0.00%
The course/ syllabus of this subject increased my knowledge and perspective in the subject area	47.06%	35.29%	11.76%	5.88%	0.00%
The books prescribed/ listed as reference materials are relevant, updated and appropriate	47.06%	41.18%	5.88%	0.00%	5.88%

1. Kindly give your opinions on the following

Suggestion: Improvements in syllabus. Training on new teaching technologies.

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ACTION TAKEN REPORT

2022-23

Minutes of the Special Governing Council Meeting, held on 7th August, 2023 at 7:30 pm

Shri Himat Valia, President of the Society chaired the meeting. In all 10 members of the Governing Council were present.

The feedback of stakeholders was reviewed:

Members discussed the report submitted by Principal Dr. Shobha Menon containg the analysis of feedback from all stakeholders.

No suggestions came from the employers as per the report.

The feedback received from the students clearly stated that they wanted upgraded computer laboratory facilities and providing the latest software..

The feedback received from the alumni clearly stated that they wanted career services by hiring experienced counselors and organizing skill development programs.

The feedback received from the teachers clearly stated that the college should implement improvements in the syllabus by integrating contemporary content and aligning with industry trends.

These suggestions were discussed in the meeting and the following recommendations were made:
1. Alumni engagement, technology integration, and a focus on resume building and interview preparation will enhance students' readiness for successful placements. Continuous evaluation will ensure the ongoing effectiveness of these initiatives.

2. The college will upgrade computer laboratory facilities by investing in state-of-the-art equipment, enhancing network infrastructure, and providing the latest software. Regular maintenance schedules and tech support services will ensure an optimal and conducive learning environment for future students.

3. The college will implement improvements in the syllabus by integrating contemporary content and aligning with industry trends. Faculty members will undergo training on new teaching technologies, ensuring a dynamic and engaging learning experience for students, fostering innovation and staying current with educational advancements.

As there was no other matter, the meeting ended with a vote of thanksto the chair.

For Cosmopolitan Education Society

President

Cosmopolitan's
Valia Chhaganlal Laljibhai College of Commerce
&
Valia Lilavantiben Chhaganlal College of Arts

Action Taken Report on Stakeholder's Feedback Report 2022-23

1. Alumni Feedback

Suggestion	Action Taken
To improve career guidance & placement facilities	The college is set to revamp career services by hiring experienced counselors, fostering industry collaborations, and organizing skill development programs. Alumni engagement, technology integration, and a focus on resume building and interview preparation will enhance students' readiness for successful placements. Continuous evaluation will ensure the ongoing effectiveness of these initiatives.

2. Student's Feedback

Suggestion	Action Taken
To improve computer laboratory facilities	The college will upgrade computer laboratory facilities by investing in state-of-the-art equipment, enhancing network infrastructure, and providing the latest software. Regular maintenance schedules and tech support services will ensure an optimal and conducive learning environment for future students.

3. Employer's Feedback

Suggestion	Action Taken
No specific suggestion	-

4. Teacher's Feedback

Suggestion	Action Taken
Improvements in syllabus. Training on new teaching technologies.	The college will implement improvements in the syllabus by integrating contemporary content and aligning with industry trends. Faculty members will undergo training on new teaching technologies, ensuring a dynamic and engaging learning experience for students, fostering innovation and staying current with educational advancements.