

FEEDBACK ANALYSIS
REPORT

2023-24



Cosmopolitan's

Valia Chhaganlal Laljibhai College of Commerce

&

Valia Lilavantiben Chhaganlal College of Arts

**INTERNAL QUALITY ASSURANCE CELL (IQAC)
STAKEHOLDERS FEEDBACK ANALYSIS
&
ACTION TAKEN REPORT
2023-2024**

The purpose of this feedback process is to provide a structure for obtaining, summarizing and documenting information on the stakeholder perceptions of the quality and effectiveness of the Institute's curriculum and for use in program evaluation.

The feedback is collected from stakeholders mentioned below:

- Alumni
- Students
- Employers
- Teachers

Stakeholders' feedback is collected and analysed at department level.

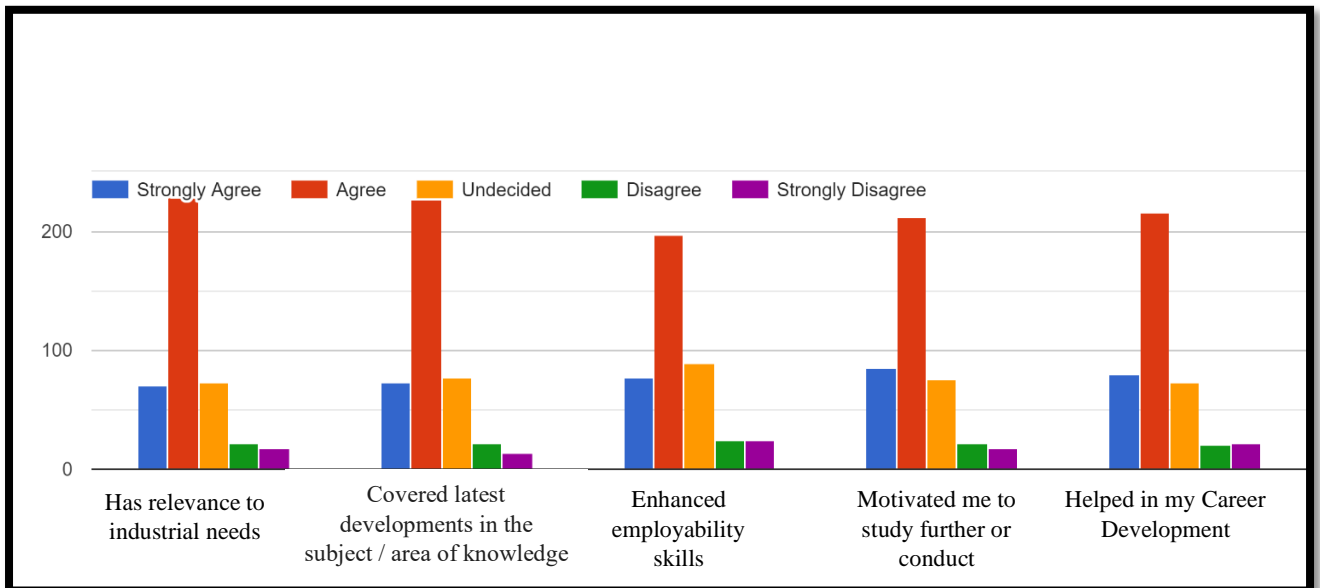
Overall analysis of the stakeholder feedback report is presented in Internal Quality Assurance Cell (IQAC) meeting.

The Action Taken Report based on the discussion and suggestions given in the feedback is prepared by the Head of the Institution and corrective actions initiated.

ALUMNI FEEDBACK ANALYSIS

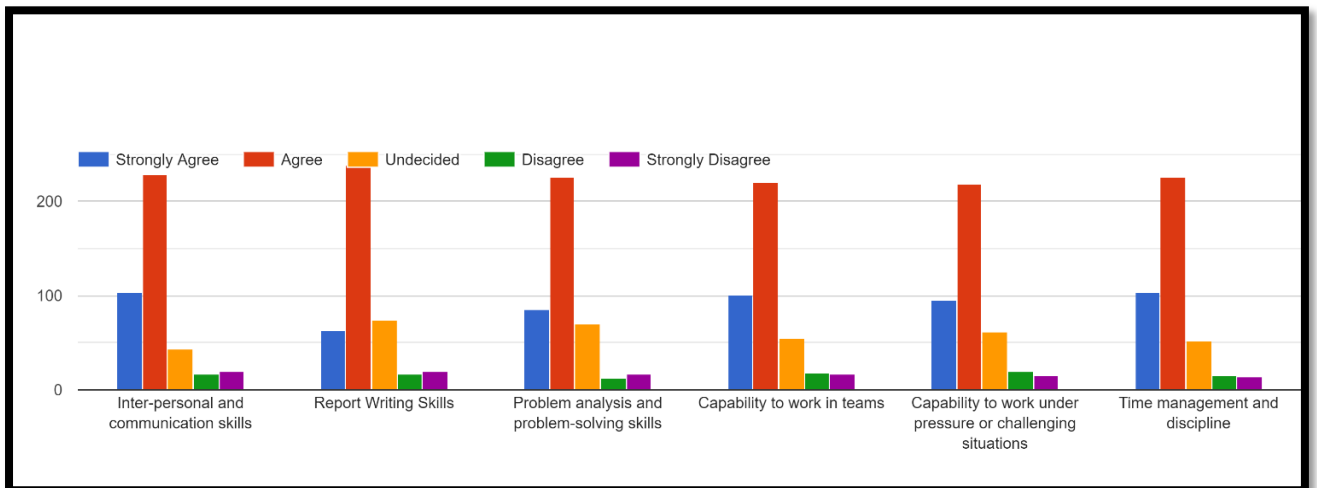
1) Assessing the Curriculum's Practical Relevance

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
a) Has relevance to industrial needs	15.86%	57.79%	17.28%	5.95%	3.12%
b) Covered latest developments in the subject / area of knowledge	17.85%	55.81%	18.70%	5.38%	2.27%
c) Enhanced employability skills	18.41%	49.29%	21.25%	5.95%	5.10%
d) Motivated me to study further or conduct	20.68%	52.41%	17.85%	5.67%	3.40%
e) Helped in my Career Development	19.55%	54.11%	16.71%	5.38%	4.25%

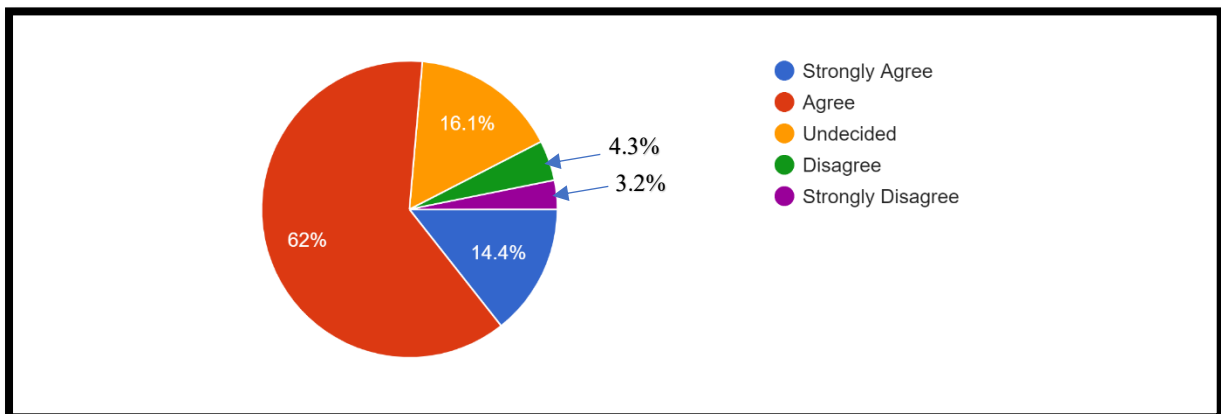


2) The skills developed or learned from the curriculum:

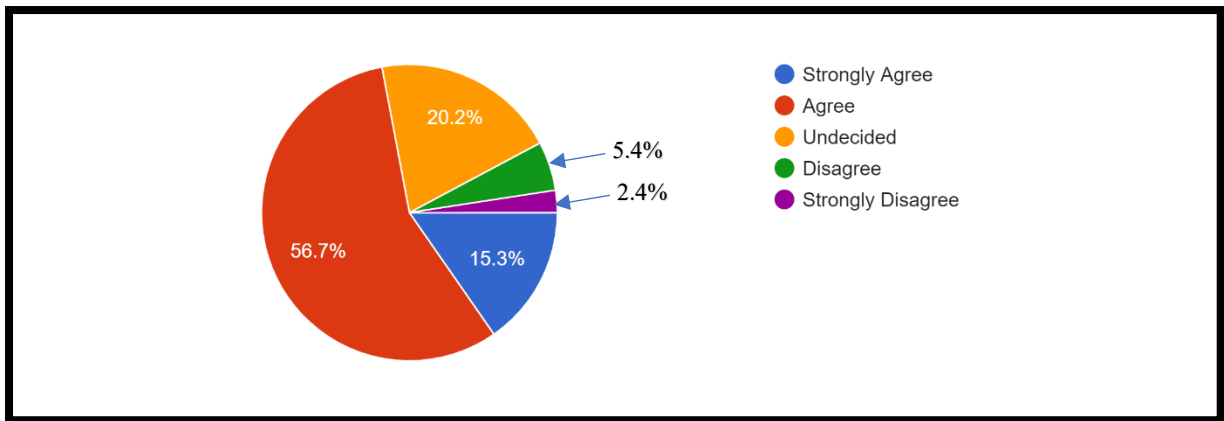
	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
a) Inter-personal and communication skills	24.93%	57.51%	9.92%	4.25%	3.40%
b) Report Writing Skills	15.01%	59.21%	18.13%	4.25%	3.40%
c) Problem analysis and problem-solving skills	20.40%	56.94%	16.71%	3.12%	2.83%
d) Capability to work in teams	25.21%	54.11%	13.31%	4.53%	2.83%
e) Capability to work under pressure or challenging situations	22.95%	54.39%	15.30%	4.53%	2.83%
f) Time management and discipline	26.06%	56.37%	11.90%	3.12%	2.55%



3. Curriculum fulfilled expectations of Alumni



4. The Syllabus was directly related to enhancing practical and professional competencies.



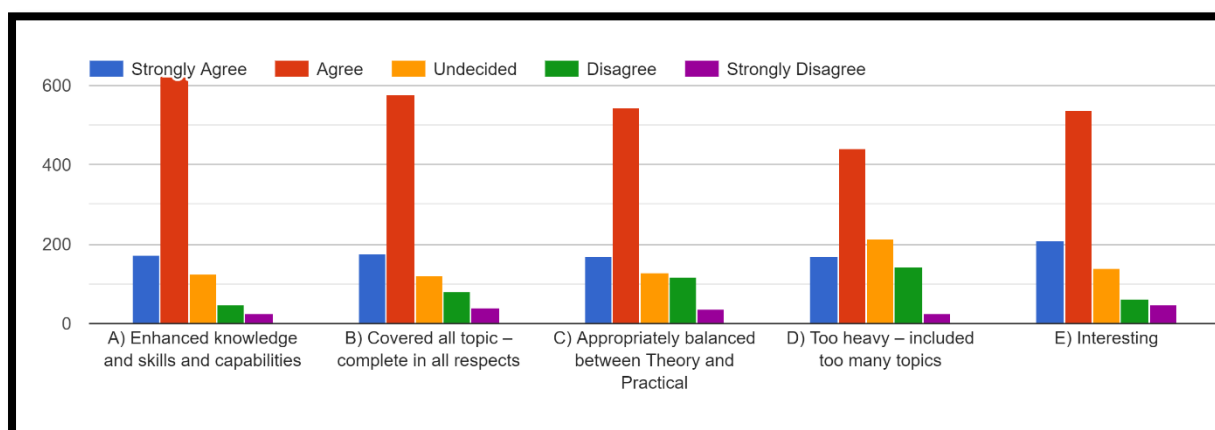
Suggestions:

- Prefer some internship opportunities instead of projects.
- Infrastructure development with respect to benches, hygiene & cleanliness, etc.

STUDENTS' FEEDBACK ANALYSIS

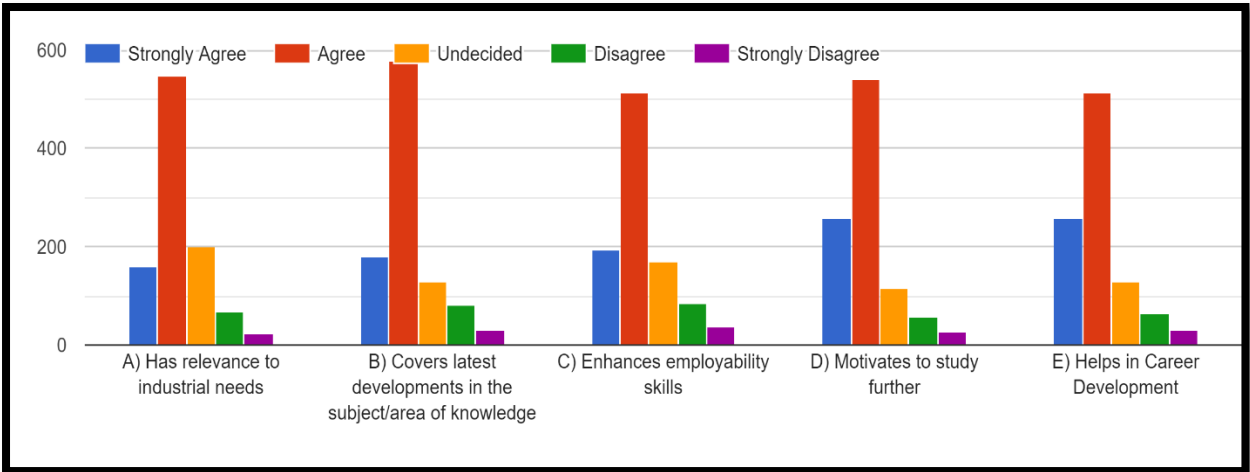
1. Rating the curriculum on the basis of the content.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
A) Enhanced knowledge and skills and capabilities	17.30%	62.88%	12.58%	4.63%	2.62%
B) Covered all topic –complete in all respects	17.71%	57.95%	12.07%	8.05%	4.23%
C) Appropriately balanced between Theory and Practical	17.00%	54.73%	12.88%	11.67%	3.72%
D) Too heavy – included too many topics	16.90%	44.37%	21.53%	14.49%	2.72%
E) Interesting	20.93%	54.02%	13.98%	6.24%	4.83%

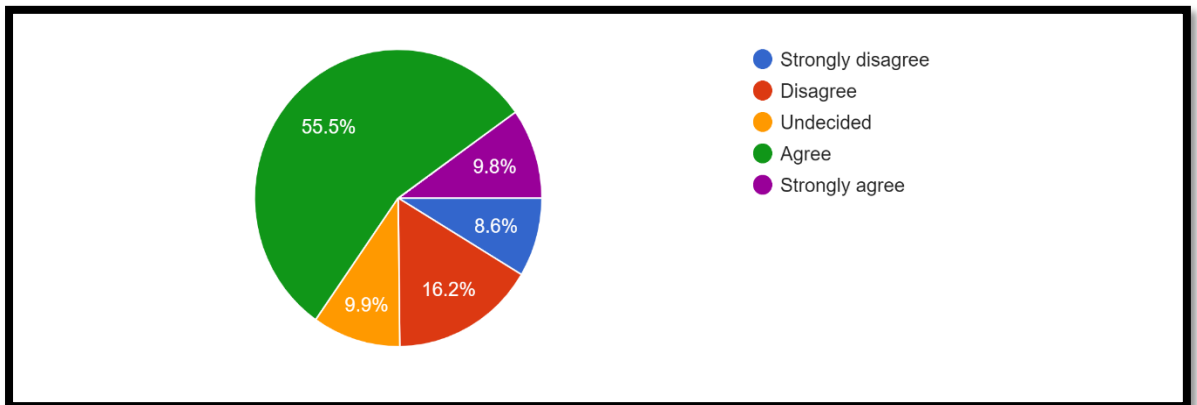


2. Opinion about the curriculum in terms of its future relevance.

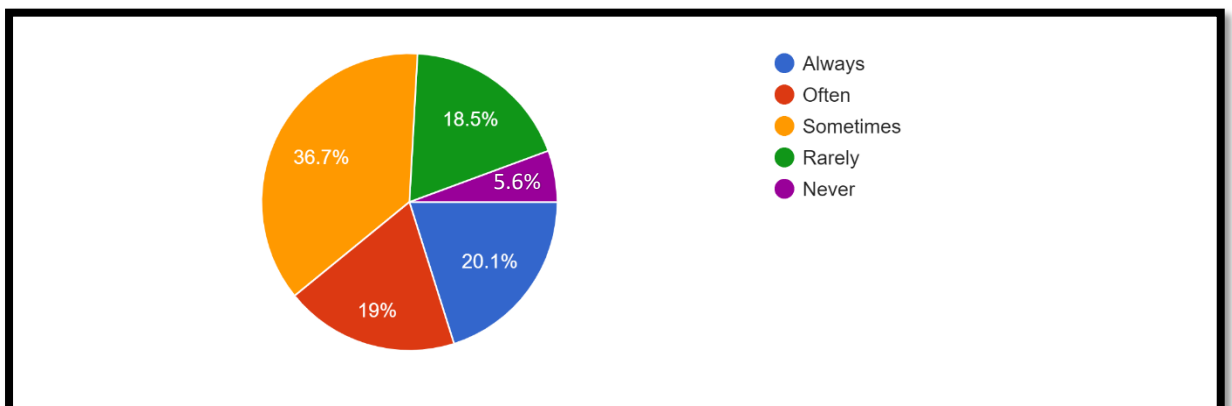
	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
A) Has relevance to industrial needs	16.00%	54.73%	20.02%	6.94%	2.31%
B) Covers latest developments in the subject/area of knowledge	17.91%	58.05%	12.78%	8.25%	3.02%
C) Enhances employability skills	19.42%	51.41%	16.80%	8.55%	3.82%
D) Motivates to study further	25.96%	54.33%	11.27%	5.84%	2.62%
E) Helps in Career Development	26.06%	51.51%	12.68%	6.54%	3.22%



3. Syllabus completion on time.



4. Opinion on Modern teaching aids, power point presentations, web-resources, multi-media, e-content etc. being used by most of the teacher's while teaching.



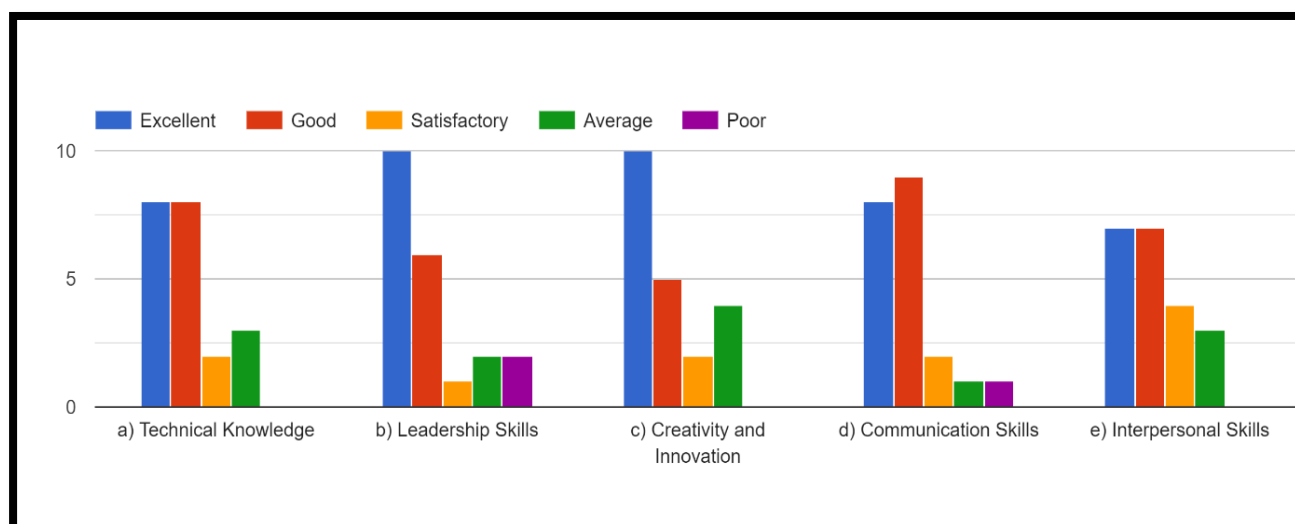
Suggestions:

- To improve computer laboratory facilities.

EMPLOYERS' FEEDBACK ANALYSIS

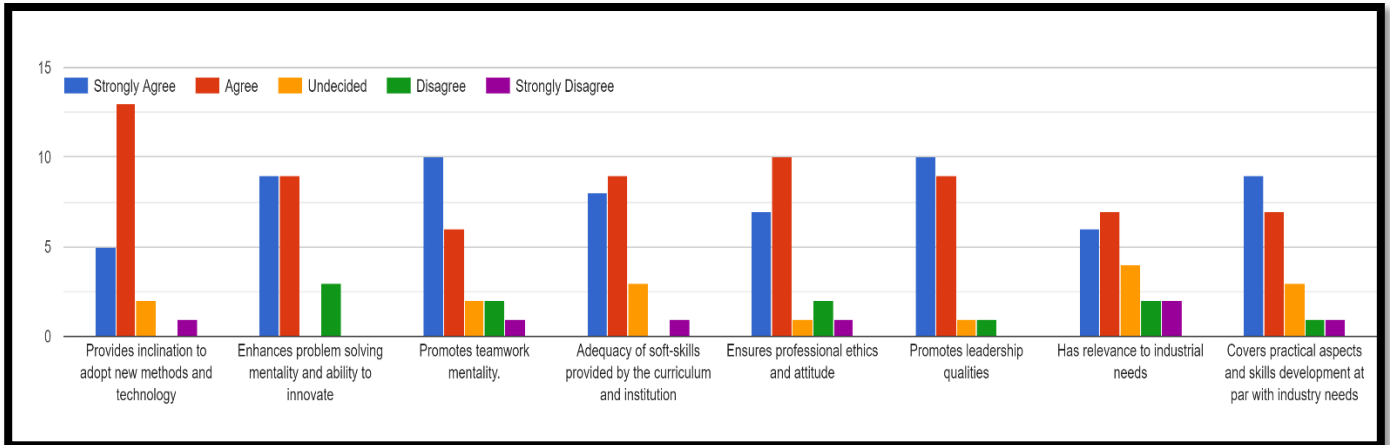
1.) Evaluation of the student based on the following skills and knowledge they possess.

	Poor	Average	Satisfactory	Good	Excellent
a) Technical Knowledge	0.00%	14.29%	9.52%	38.10%	38.10%
b) Leadership Skills	9.52%	9.52%	4.76%	28.57%	47.62%
c) Creativity and Innovation	0.00%	19.05%	9.52%	23.81%	47.62%
d) Communication Skills	4.76%	4.76%	9.52%	42.86%	38.10%
e) Interpersonal Skills	0.00%	14.29%	19.05%	33.33%	33.33%

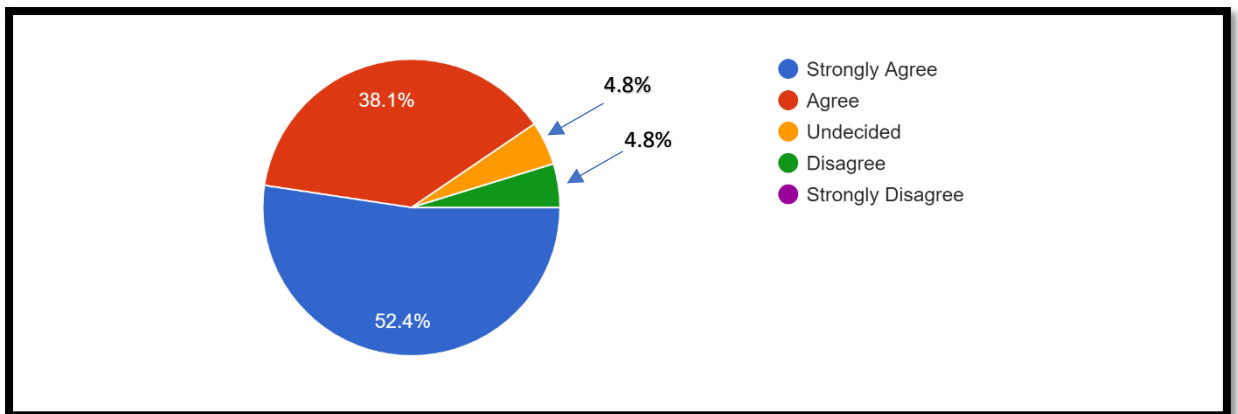


2.) Thoughts on the curriculum based on the following criteria:

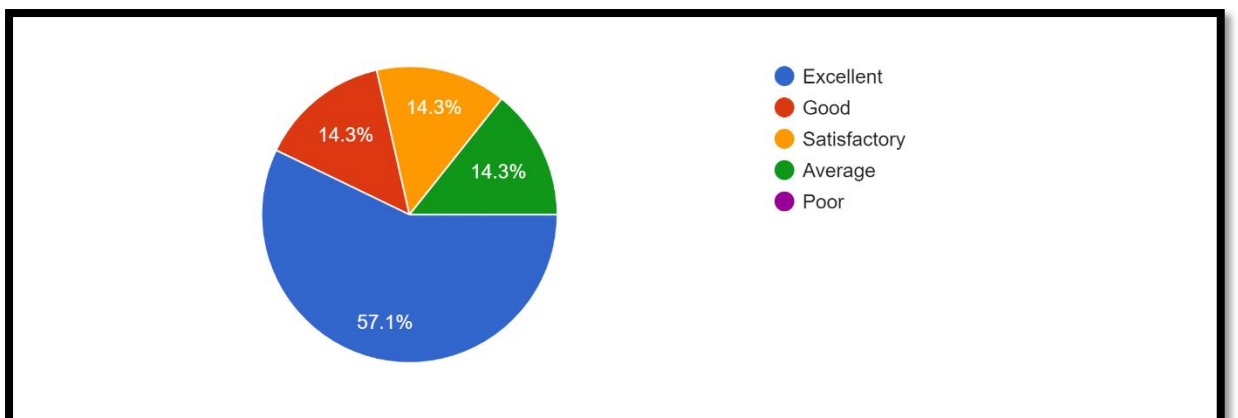
	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
a) Provides inclination to adopt new methods and technology	23.81%	61.90%	9.52%	0.00%	4.76%
b) Enhances problem solving mentality and ability to innovate	42.86%	42.86%	0.00%	14.29%	0.00%
c) Promotes teamwork mentality	47.62%	28.57%	9.52%	9.52%	4.76%
d) Adequacy of soft-skills provided by the curriculum and institution	38.10%	42.86%	14.29%	0.00%	4.76%
e) Ensures professional ethics and attitude	33.33%	47.62%	4.76%	9.52%	4.76%
f) Promotes leadership qualities	47.62%	42.86%	4.76%	4.76%	0.00%
g) Has relevance to industrial needs	28.57%	33.33%	19.05%	9.52%	9.52%
h) Covers practical aspects and skills development at par with industry needs	42.86%	33.33%	14.29%	4.76%	4.76%



3.) The student's ability to contribute to the goal of your organisation



4.) Overall impression about the student's performance in your organisation



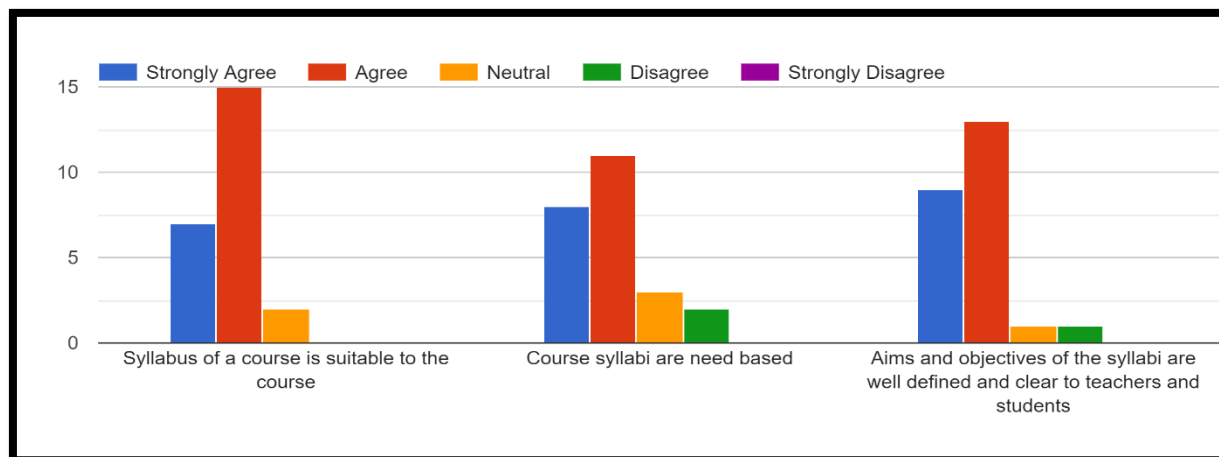
Suggestions:

- No specific suggestions

TEACHERS' FEEDBACK ANALYSIS

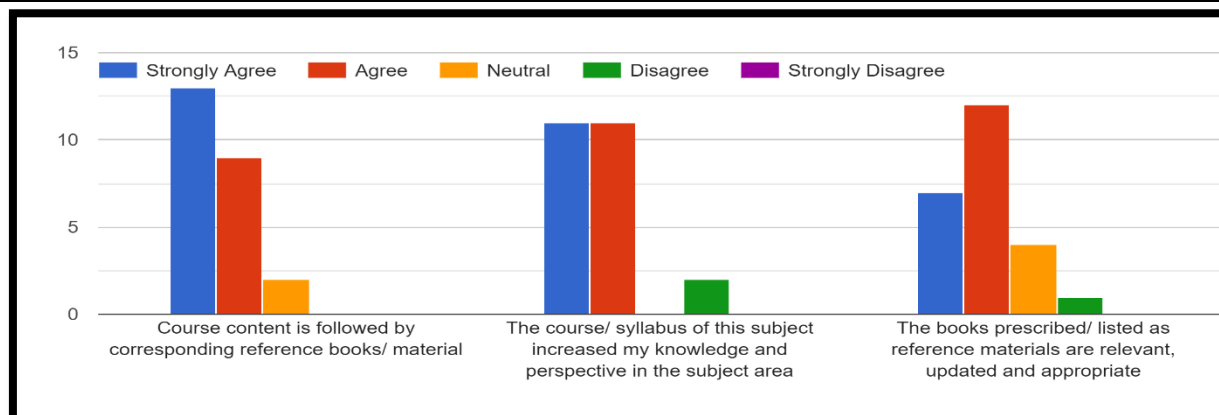
1) Teacher's opinion on the Subjects/Courses taught under the Curriculum of your chosen stream

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
a) Syllabus of a course is suitable to the course	29.17%	62.50%	8.33%	0.00%	0.00%
b) Course syllabi are need based	33.33%	45.83%	12.50%	8.33%	0.00%
c) Aims and objectives of the syllabi are well defined and clear to teachers and students	37.50%	54.17%	4.17%	4.17%	0.00%



2) Teacher's opinion on course/ syllabus and books prescribed/ listed

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
a) Course content is followed by corresponding reference books/ material	54.17%	37.50%	8.33%	0.00%	0.00%
b) The course/ syllabus of this subject increased my knowledge and perspective in the subject area	45.83%	45.83%	0.00%	8.33%	0.00%
c) The books prescribed/ listed as reference materials are relevant, updated and appropriate	29.17%	50.00%	16.67%	4.17%	0.00%



Suggestions:

- Use technology for better learning.
- Support teacher training with respect to computer applications and AI.

ACTION TAKEN
REPORT

2023-24

Minutes of the Special Governing Council Meeting, held on 15th June, 2024 at 7:30 pm

Shri Himat Valia, President of the Society chaired the meeting. In all 10 members of the Governing Council were present.

The feedback of stakeholders was reviewed:

Members discussed the report submitted by Principal Dr. Shobha Menon containing the analysis feedback from all stakeholders.

No suggestions came from the employers as per the report.

The alumni feedback indicated a desire for more internship opportunities and improvements in infrastructure, including better benches, hygiene, and cleanliness.

The students' feedback indicated a desire for upgraded computer lab facilities and access to the latest software.

The teachers' feedback expressed a need for the college to incorporate technology for enhanced learning and to provide training in computer applications and AI.

These suggestions were discussed in the meeting and the following recommendations were made:

1. Placement cell to look out for opportunities to partner with local business for internship programs and provide practical experience to students. Allocate resources to provide essential improvement with regard to infrastructure.
2. The college will upgrade computer laboratory facilities by investing in upgradation of equipment, enhancing network infrastructure, and providing the latest software.
3. Use the latest software for better learning. Provide upgraded software to enhance teaching-learning experience. IQAC to initiate teacher training with regard to computer applications and AI.

For Cosmopolitan Education Society



President

Cosmopolitan's
**Valia Chhaganlal Laljibhai College of Commerce
 &
 Valia Lilavantiben Chhaganlal College of Arts**

Action Taken Report on Stakeholder's Feedback
 Report 2023-24

1. Alumni Feedback

Suggestion	Action Taken
<ul style="list-style-type: none"> • Prefer some internship opportunities instead of projects. • Infrastructure development with respect to benches, hygiene & cleanliness, etc. 	<ul style="list-style-type: none"> • Placement cell to look out for opportunities to partner with local business for internship program and provide practical experience to students. • Allocate resources to provide essential improvement with regard to infrastructure

2. Student's Feedback

Suggestion	Action Taken
To improve computer laboratory facilities	The college will upgrade computer laboratory facilities by investing in upgradation of equipment, enhancing network infrastructure, and providing the latest software.

3. Employer's Feedback

Suggestion	Action Taken
No specific suggestion	-

4. Teacher's Feedback

Suggestion	Action Taken
<ul style="list-style-type: none"> • Use technology for better learning. • Support teacher training with respect to computer applications and AI. 	<ul style="list-style-type: none"> • Use latest software for better learning. Provide upgraded software to enhance teaching-learning experience. • IQAC to initiate teacher training with regard to computer applications and AI.